



Program Integrity Oversight (PIO) Division Office of Inspector General (OIG)

Amanda Novak | Medicaid Provider Audits and Investigations (MPAI)

Medicaid Provider Audits and Investigations (MPAI) - Purpose and Function at DHS

- Federal law requires states that participate in Medicaid have a program for surveillance and utilization control.
 - 42 C.F.R. subchapter c, part 456, subpart A, 456.3
- Investigate suspected medical assistance fraud and abuse of Minnesota Health Care Programs (MHCP)
 - Primarily post-payment review – Paid claims may be subject to recovery after review.

- Investigate and identify suspected fraud and abuse
 - Sanctions
 - Suspension or termination of provider
 - Payment withhold
 - Monetary fines
 - Stipulated provider agreement
 - Administrative Actions
 - Monetary recovery
 - Referrals for civil and criminal action

Agency Accountability

- Who cannot be the personal care assistant (PCA)?
 - Responsible Party (RP)
 - Paid Legal Guardian
 - Spouse
 - Parents and Stepparents for children under 18
- Know your workers:
 - Do they have other employment?
 - Make unannounced visits.
 - Communicate with the recipient and RP.
 - Maintain active and ongoing communication with the qualified professional (QP).

Agency Accountability (cont.)

- Monitoring Use of Hours
 - Agency policies and procedures
 - 310 hours per month - PCA
 - 24 hours per day
 - Bill only for services provided
- Check MN–ITS and PCA Treating Provider List

How to Report

To report suspected provider fraud or abuse, contact DHS SIRS at:

Hotline: (651) 431-2650 or

(800) 657-3750

Fax: (651) 431-7569

[How to report fraud](#)

<https://mn.gov/dhs/general-public/office-of-inspector-general/report-fraud/>