

Community Resource Center Advisory Council Meeting Minutes

Meeting Date: April 24, 2024

Attendance:

Members

- | | | | |
|--|--|--|--|
| <input checked="" type="checkbox"/> Amy Arnt-Buzzard | <input checked="" type="checkbox"/> Jayne Gibson | <input checked="" type="checkbox"/> Jessica Jungroth | <input checked="" type="checkbox"/> Zerina Said |
| <input type="checkbox"/> Suzanne Arntson | <input checked="" type="checkbox"/> Marlena Hanson | <input type="checkbox"/> Jessica Little | <input checked="" type="checkbox"/> Wahbon Spears |
| <input checked="" type="checkbox"/> Kanisha Bliss | <input checked="" type="checkbox"/> Lee Her | <input type="checkbox"/> Julie Neitzel Carr | <input checked="" type="checkbox"/> Molly Scroeder |
| <input checked="" type="checkbox"/> Jennifer Compeau | <input checked="" type="checkbox"/> Jeff Horton | <input checked="" type="checkbox"/> Felicia Orozco | <input checked="" type="checkbox"/> Catherine Wright |

Staff

- | | | |
|--|--|--|
| <input checked="" type="checkbox"/> Daisy Copeland | <input checked="" type="checkbox"/> Heather Reynolds | <input checked="" type="checkbox"/> Allissa Waukau |
| <input checked="" type="checkbox"/> Lydia Pfluger | <input type="checkbox"/> Sherri Killins
Stewart | <input checked="" type="checkbox"/> Megan Waltz |

Guests

- Weston Merrick
Faith VanMeter

Location: Webex link

Purpose of the council:

To advise the commissioner of the Department of Human Services on the development, implementation, evaluation and ongoing governance of Community Resource Centers (CRC) in Minnesota.

Duties of the council:

Duties include, but are not limited to, advising the commissioner on:

- The development and funding of a network of community resource centers
- The development of requests for proposals and grant award processes
- The development of program outcomes and accountability measures, and
- Ongoing governance and necessary support in the implementation of community resource centers.

Meeting objectives

1. Review and orient the council to its purpose, goals and objectives responsibilities, deliverables, and the timeline to ensure co design, implementation and monitoring, as per the legislation.
2. Build relationships amongst the council members to increase communication and support the sharing of individual values, experiences and interest to benefit the collective interest.
3. Reflect on key learnings and data from relationship-based services, programs and initiatives which seek to connect families to state, local and regional resources.
4. Discuss the characteristics and essential resources for coordination, planning and partnerships for collaboration that is responsive and contributes to families getting what they need for wellbeing of children, families, and communities.
5. Recommend potential measures of success for **culturally responsive, relationship-based service navigation** through programs, services or initiatives intended to benefit children, families, and communities.

Agenda with added Minutes

1. Welcome, Introductions, and Agreements

- A. Question: How do you define social networks? (Mentimeter response, themes below)
- B. Review: agenda, meeting objectives
- C. Action: Members confirmed access to EHQ

2. Feedback Loops – What you said, what we did

- A. Review and discussion: Themed responses from February meeting and the RFP language
- B. Action: Members agree themes can be found in RFP and see their contributions
- C. Critical question: Do the themed responses sound familiar?
 - Members responded positively to themes being what they shared in February meeting.
- D. Critical question (Mentimeter): What is one component of the RFP that you're glad about?
 - Menti responses:

Emphasis on collaboration	That it may address the disparities	It includes a lived experience council.	Emphasis on collaboration
Having a specific employee for partnership management.	Supports the 4 Pillars of a Full Service Community School	Having it in different communities	The trainings/support for organization staff to successfully do the work.

3. Conditions for family success: Protective factors (added agenda item)

- A. Review: Center for the Study of Social Policy (CSSP) Protective Factor Framework
Conditions for family success: indicators that will be utilized, are protective factors, to measure CRC success with families.
- B. Critical question: How do you define concrete supports (Mentimeter)
 - Menti responses:

Housing support Food support Transportation Crisis Case Management	Cash, transportation, rent, childcare subsidy, food, diapers, warm hand offs to medical, mental health services	People/orgs you can turn to to help you meet your basic needs in crisis	basic needs or funding to meet basic needs
Stable housing, food security, reliable transportation, stable employment, adequate mental and medical health care.	Concrete community supports are social services that provide basic resources such as food, water, shelter, safety, health care, and mental health care.	The basics for a survival: food, housing, transportation, clothing, finances	Essentials including housing, food, childcare, diapers, automobile repair, reliable transportation, etc
Warm hand offs with clients	Supports identified through a collaborative process with families.	Recourses for Family that helps Families with children with special needs.	

- C. Critical Question: How do you define social networks? (Mentimeter)



4. Evaluation – Chapter 70

- A. Review: 2023 Session Law Chapter 70
- B. Review: measures in the RFP related to Chapter 70 requirements
 - Numbers and demographics of families served
 - Increased economic supports/stability for families (parent survey)
 - Families feel supported (parent survey)
- D. Action: None

5. Evaluation - Impact and Process

- A. Review: Information regarding Minnesota Management and Budget (MMB) Results First Team. Learn what the team’s statutory authority is.
- B. Review: Purpose of impact evaluation vs. other types of evaluation
- C. Critical Question: What outcomes do we expect the CRCs to impact? (Mentimeter)

▪ Menti responses

Number of families receiving services increasing.	To minimize language as a barrier to accessing services for multilingual families.	If sites are selected that are of the communities with the most disparities- my hope is that child welfare involvement is reduced and the social determinants of health are improved -	The resoures to help on different levels of need
Stronger families and stronger communities with less need for county services	Communities with families receiving the services to increase overall well being... empowered and develop the skills to advocate for themselves	Increased parent advocacy; greater family stability	ACTIVE FAMILY AND COMMUNITY ENGAGEMENTCOLLABORATIVE LEADERSHIP AND PRACTICESINTEGRATED SUPPORTSEXPANDED AND ENRICHED LEARNING OPPORTUNITIES
someone feels more connected to the community and has a "we" sense of belonging			

6. Closing and Next Steps

- A. Looking forward to the next meeting, Prevention and Promotion team will respond and clarify to what was gone over during this meeting.
- B. Learn more about evaluation components
- C. Discuss data privacy and evaluation needs
- D. Next Meeting Date is June 26, 2024, at 4:30pm (CT)