

FAQs for providers: MinnesotaCare eligibility for undocumented people

What is MinnesotaCare?

MinnesotaCare offers free or lower cost comprehensive health insurance to people without other affordable health insurance options who live in Minnesota. Immigration status does not matter, however applicants must meet income limits and other rules.

Does MinnesotaCare cover services retroactively?

No, MinnesotaCare will not cover any services provided before someone was enrolled in the program.

How can I verify someone is enrolled in MinnesotaCare?

Verify enrollment in MinnesotaCare following the normal process via MN-ITS or IVR at 651-431-2700 option 1.

How do we submit claims?

Providers must be enrolled with Minnesota Health Care Programs as a fee-for-service provider to submit claims for reimbursement. If you are an enrolled provider, submit claims through MN-ITS or your clearinghouse. To enroll, visit <https://mn.gov/dhs/partners-and-providers/enroll-with-mhcp/>.

What can I share with undocumented people interested in MinnesotaCare?

Find helpful communications materials to share with people interested in MinnesotaCare at mn.gov/dhs/minnesotacare/tools-for-partners.

Who is eligible for MinnesotaCare?

People are eligible if they:

- Live in Minnesota.
- Meet the income limits.
- Lack other health insurance options. If their job offers health insurance, they may still qualify if the insurance is unaffordable.

What are the income limits?

Household size	Annual income equal to or less than
1 person	\$30,120
2 people	\$40,880
3 people	\$51,640
4 people	\$62,400
5 people	\$73,160
6 people	\$83,920
7 people	\$94,680
8 people	\$105,440

Is there a deadline to enroll?

There is no deadline to enroll. Applications are accepted 24/7/365.

Is there an enrollment limit?

There is no limit on the number of people who may enroll.

How do people apply?

- **One-on-one help:** Get free help from an expert in the community. MNSure-certified navigators can walk people through the whole process. They also answer questions. Find a navigator who speaks a specific language at mnsure.org/free-help. People can also call 651-539-2099 or 855-366-7873 for help in their language.
- **Online:** Apply online at mnsure.org. They will need to register for an account, or sign in if they already have one. *Note: If they have children or other family members already enrolled in Medical Assistance or MinnesotaCare, they should not submit a new application. They should call a navigator or their county for help.*
- **Paper form:** Fill out the paper application and submit it to the county. Find the paper application at mn.gov/dhs/minnesotacare or ask a navigator for help getting the paper application.

How can people get help?

How can my patient get help with questions and with applying?

Trusted community partners called navigators can help people apply for MinnesotaCare for free. Find a MNsure-certified navigator in the community who speaks the patient's language at mnsure.org/free-help. You can also call 651-539-2099 or 855-366-7873.

Or call the **Refugee and Immigrant Helpline**.

800-814-4806

11 a.m. to 3 p.m.

Monday through Friday

Can someone help my patient with questions about public charge or how MinnesotaCare will affect their immigration status?

DHS recommends people connect with a lawyer if they have questions or concerns about how this impacts their immigration status or public charge rules. Free and confidential legal advice is available in English, Spanish, Somali and other languages:

Mid-Minnesota Legal Aid

800-292-4150

Southern Minnesota Regional Legal Services:

651-222-5863

You can also find legal help for low-income people at lawhelpmn.org/providers-and-clinics.