

Community Resource Center Advisory Council Meeting Minutes

Meeting Date: June 28th, 2024

Attendance: Members		_		
🖾 Amy Arnt-Buzzard	Marlena Hanson	⊠Jessica Little		□Wahbon Spears
🖾 Suzanne Arntson	⊠Lee Her	□Julie Neitzel Carr		⊠Molly Scroeder
🖾 Kanisha Bliss	⊠Jeff Horton	🛛 Felicia Orozco		⊠Catherine Wright
🖾 Jennifer Compeau	⊠Jessica Jungroth	⊠Zerina Said		
⊠Jayne Gibson				
Staff	🖾 Sherri Killins 🛙	Sherri Killins Stewert		
oxtimesDaisy Copeland	🛛 Allissa Wauka	🖾 Allissa Waukau		/aid
⊠Heather Reynolds	🛛 Megan Waltz			

Location: Webex link

Purpose of the council:

To advise the commissioner of the Department of Human Services on the development, implementation, evaluation and ongoing governance of Community Resource Centers (CRC) in Minnesota.

Duties of the council:

Duties include, but are not limited to, advising the commissioner on:

- The development and funding of a network of community resource centers
- The development of requests for proposals and grant award processes
- The development of program outcomes and accountability measures, and
- Ongoing governance and necessary support in the implementation of community resource centers.

Meeting objectives

- 1. Share and discuss contextual frameworks related to evaluation
- 2. Determine council evaluation non-negotiables
- 3. Listen: Example of evaluation: University of Minnesota Navigation Workforce Study
- 4. Move toward co-design of outcomes and measures



Agenda with added Minutes

1. Welcome, Introductions, and Agreements

- A. Question: *How do you gauge your and your loved one's (i.e. relatives, neighbors, community) well-being?* (Mentimeter response, themes below)
- B. Review: agenda, meeting objectives, agreements
- C. Action: The council defined Concrete Supports



2. Summary of April Meeting

- A. Review: Protective Factors Frameworks
- B. Discussion: Outcomes we expect the CRCs to impact
- C. Action: Evaluation Impact and Process

3. Supporting Frameworks and Co-Designing Principles/Values

- A. Review: Levels of Change, Whole Family Systems, Feedback loops
- B. Review: Types of Outcomes, Equity Action Framework, and Results Based Accountability
- C. Critical Question: How would we know that programs are supporting equity (i.e. whole family systems, the protective factors, making change at multiple levels)? How would we know that programs are implementing the frameworks?

How would we know that programs are implementing the frameworks?

8 responses Monitoring **Client surveys** Listening to the families Resiliency or protective factors surveys with parents Consistent Engagement. **Engaging Families in** Demonstration of Consistent feedback. Conversation about the adaptation of service Services delivery based on Reduction of over feedback from families representation of **BIPOC** families in involuntary systems

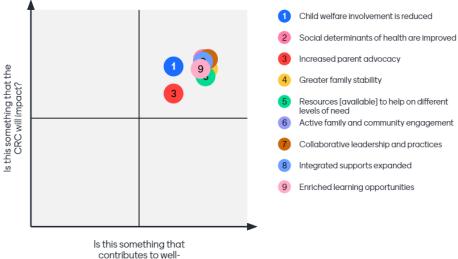
4. Evaluation: Navigation Workforce Study

- A. Review: Values or Principles held for the evaluation
- B. Review: Outcomes and Measures
- C. Discussion: What level of change do you think the study sits at?

5. How Will We Know?

A. Review: CRC Goals

- Make it easier for families to get what they need.
- Increase community connections for families.
- Build the capacity of organizations in communities experiencing inequities to create access to programs and services that support economic stability and family well-being.
- Promote practice, policy and systems change at the local and state level to better support family well-being.
- B. Review: Non-negotiables
- C. Critical question:
 - Axis 1- Is this something that contributes to well-being?
 - Axis 2 Is this something that you think the CRC will impact?



being?

6. Reflections, Closing, Next Steps

- A. Round Robin Share-Out
- B. Next Meeting Date is August 28th, 2024.