

# Call center talking points about federal Medicaid changes

I understand you're concerned about losing your Medical Assistance. Nothing has changed yet. The first changes happen in October 2026.

We are committed to keeping you informed about the changes coming to Medicaid so you can plan for yourself and your family. Visit a new webpage at **mn.gov/dhs/federalchanges** for the most current and accurate information about how the new federal law will affect Minnesotans. You can access the site from the Minnesota Department of Human Services home page. Bookmark the page and visit it often. DHS will add more information to it in the coming weeks and months.

[IF YOU HAVE ACCESS TO ENROLLEE'S CONTACT INFO] In the meantime, it's important to keep your contact information updated with us. I'd like to verify we have the correct information. [VERIFY ADDRESS, EMAIL, PHONE NUMBER]

You still need to renew your Medical Assistance every year. Watch your mail for an envelope with a circle in blue when it's time to renew. Complete and return your renewal right away. Visit **mnrenewallookup.com** to see when your annual renewal takes place. [IF YOU HAVE ACCESS TO ENROLLEE'S INFO, SHARE THEIR RENEWAL DATE WITH THEM.]

## **FAQ**

## I've heard about changes to Medicaid. What is happening?

- On July 4, 2025, President Trump signed the Federal Reconciliation Bill into law, which will
  make it harder for some Minnesotans to get and keep their Medicaid mostly adults without
  dependent children or disabilities who are between 21 and 64 years old. Medicaid is a federal
  health insurance program that is called Medical Assistance (MA) in Minnesota.
- **Nothing has changed yet.** The first changes won't take effect until fall 2026, and most will not happen until 2027. You do not need to do anything differently right now to keep your Medical Assistance. Medicaid is called Medical Assistance in Minnesota.
- The Minnesota Department of Human Services is committed to keeping Medical Assistance enrollees informed about the coming changes so you can plan for yourself and your family. DHS has created a new webpage at mn.gov/dhs/federalchanges. It has the most current and accurate information about how the new federal law will affect Minnesotans. Bookmark it and visit it often. DHS will add more information to that site in the coming weeks and months.

### Do I need to do anything to keep my insurance?

- For now, you do not need to do anything different to keep your Medical Assistance.
- [IF YOU HAVE ACCESS TO CONTACT INFO] Remember to keep your contact information updated. I'd like to verify we have the correct information. [VERIFY ADDRESS, EMAIL, PHONE NUMBER.]
- You still need to renew your Medical Assistance every year. Watch your mail for an envelope with a circle in blue when it's time to renew. Complete and return your renewal right away. Visit **mnrenewallookup.com** to see when your annual renewal takes place.

#### When do the changes happen?

• Nothing has changed yet. The first changes happen in October 2026, and most happen in January 2027.

#### What are the specific changes, who is affected and when?

What: Work requirements

Who: People ages 21 to 64 who do not have dependent children, are not pregnant and are not

receiving Medical Assistance based on a disability

When: Jan. 1, 2027

What: More frequent eligibility renewals (every six months instead of once a year)

Who: People ages 21 to 64 who do not have dependent children, are not pregnant and are not

receiving Medical Assistance based on a disability

When: Jan. 1, 2027

What: Shorter periods of retroactive coverage

Who: People who apply for Medical Assistance on or after Jan. 1, 2027

When: Jan. 1, 2027

What: Cost sharing for some services

Who: Some people ages 21 to 64 who do not have dependent children, are not pregnant and are

not receiving Medical Assistance based on a disability

When: Oct. 1, 2028

What: Change in eligibility for some immigrants

**Who:** Adults age 21 and older who are refugees, humanitarian parolees, asylum grantees, certain abused spouses and children, and victims of human trafficking, and others granted protection under a humanitarian basis will no longer qualify for Medical Assistance

When: Oct. 1, 2026

Most Medical Assistance enrollees will not be directly impacted by these changes if they:

- Get coverage based on a disability
- Are 65 or older
- Are 20 or younger
- Are pregnant

#### Is there anything else I should do?

- Visit mn.gov/dhs/federalchanges for the most current information about how the new law will affect Minnesotans. DHS will add more details to that webpage as more information comes from the federal government.
- Visit mn.gov/dhs/renewmycoverage for information about renewing your Medical Assistance.
- Visit mnrenewallookup.com for details about your coverage.
- Visit mn.gov/dhs/mycontactinfo if you need to update your contact information so we can reach you.
- Watch your mail for an envelope with a circle in blue when it's time to renew. Complete and return your renewal right away.