

## Quality of Life Survey Ratings Thresholds: 2025

The University of Minnesota, under contract with the Department of Human Services (DHS), calculated the thresholds below based on resident and family quality of life survey scores from 2024. DHS will use these thresholds to assign the next round of resident quality of life and family satisfaction star ratings for the [Assisted Living Report Card](#), which will be based on surveys conducted in 2025.

### Resident Quality of Life Thresholds

**Large (26+ capacity) settings located within the seven county Twin Cities metro**

2025 Resident Quality of Life Survey Score	Star Rating
91.49 - 100	5 Stars
87.79 – 91.48	4 Stars
81.76 – 87.78	3 Stars
75.73 – 81.75	2 Stars
0 – 75.72	1 Star

**Large (26+ capacity) settings located in Greater Minnesota**

<b>2025 Resident Quality of Life Survey Score</b>	<b>Star Rating</b>
92.48 - 100	5 Stars
88.46 – 92.47	4 Stars
82.90 – 88.45	3 Stars
77.34 – 82.89	2 Stars
0 – 77.33	1 Star

**Medium (7-25 capacity) settings located within the seven county Twin Cities metro**

<b>2025 Resident Quality of Life Survey Score</b>	<b>Star Rating</b>
94.25 - 100	5 Stars
86.84 – 94.24	4 Stars
77.80 – 86.83	3 Stars
68.76 – 77.79	2 Stars
0 – 68.75	1 Star

**Medium (7-25 capacity) settings located in Greater Minnesota**

<b>2025 Resident Quality of Life Survey Score</b>	<b>Star Rating</b>
93.78 - 100	5 Stars
89.38 – 93.77	4 Stars
82.72 – 89.37	3 Stars
76.06 – 82.71	2 Stars
0 – 76.05	1 Star

**Family Satisfaction Thresholds**

**Large (26+ capacity) settings located within the seven county Twin Cities metro**

<b>2025 Family Satisfaction Survey Score</b>	<b>Star Rating</b>
84.18 - 100	5 Stars
80.31 – 84.17	4 Stars
75.00 – 80.30	3 Stars
69.68 – 74.99	2 Stars
0 – 69.67	1 Star

**Large (26+ capacity) settings located in Greater Minnesota**

<b>2025 Family Satisfaction Survey Score</b>	<b>Star Rating</b>
84.19 - 100	5 Stars
77.66 – 84.18	4 Stars
71.08 – 77.65	3 Stars
64.50 – 71.07	2 Stars
0 – 64.49	1 Star

**Medium (7-25 capacity) settings located within the seven county Twin Cities metro**

<b>2025 Family Satisfaction Survey Score</b>	<b>Star Rating</b>
92.97 - 100	5 Stars
84.29 – 92.96	4 Stars
74.95 – 84.28	3 Stars
65.61 – 74.94	2 Stars
0 – 65.60	1 Star

**Medium (7-25 capacity) settings located in Greater Minnesota**

<b>2025 Family Satisfaction Survey Score</b>	<b>Star Rating</b>
88.01 - 100	5 Stars
81.16 – 88.00	4 Stars
74.31 – 81.15	3 Stars
67.46 – 74.30	2 Stars
0 – 67.45	1 Star