

GENERAL HOUSING STABILIZATION SERVICES QUESTIONS

What are Housing Stabilization Services?

Housing Stabilization Services are a new state Medical Assistance (MA) benefit for people with disabilities and seniors who are homeless, at risk of becoming homeless, or living in institutions/segregated settings. Housing Stabilization Services are designed to help people with disabilities and seniors find and keep housing.

Including Housing Stabilization Services in Minnesota's Medicaid Plan ("state plan") means that receiving support to find stable housing is now part of healthcare. We know that it is hard to maintain good health when stressed by having to find, or maintain, housing. Minnesota is the first state in the country to have these benefits approved as a basic service by the federal government. Services launched July 20, 2020.

Housing Stabilization Services are comprised of three different services:

1. Consultation services – Person-centered service planning for people without Medical Assistance case management services and driven by the person served, promoting choice, well-being, and community integration
2. Transition services – Helps people plan for, find, and move to housing in the community
3. Sustaining services – Supports a person to maintain their housing in the community

In-depth information regarding each service and links to other resources are located on [DHS' Housing Stabilization Services Policy](#) website.

What is the "state plan"?

The Medicaid state plan is a comprehensive document created by the state of Minnesota that describes the nature and scope of its Medicaid program (known in Minnesota as Medical Assistance [MA]). It serves as a contract between the state and the federal government. The state plan contains all information necessary for the federal Centers for Medicare & Medicaid Services (CMS) to determine if the state can receive federal financial participation.

Housing Stabilization Services are state plan home and community-based services (HCBS). As a result, all services, providers, and settings must meet state and federal home and community-based services requirements. Prior to housing Stabilization Services, Minnesota's only home and community-based services were available through waivers (i.e., Brain Injury, Community Alternative Care, Community Access for Disability Inclusion, Developmental Disabilities, and Elderly). Housing Stabilization Services are state plan, not waiver, services which means they are available to everyone in Minnesota on Medical Assistance who meets Housing Stabilization Services eligibility.

Is there a flowchart that displays how Housing Stabilization Services works?

Yes, a [Housing Stabilization Services Person-Served Workflow \(DHS-7347\)](#) is available on eDocs.

Who can I contact if I have more questions about Housing Stabilization Services?

For more information about Housing Stabilization Services, please contact us at dhshousingstabilization@state.mn.us.

Who can I contact if I have questions about eligibility requests?

For questions regarding specific eligibility requests please contact us at hss.eligibility.dhs@state.mn.us

Who can I contact if I have question on enrolling or my enrollment in Housing Stabilization Services?

For information on enrolling in services, review the [Housing stabilization provider manual](#) available on the Minnesota Health Care Programs website. You can also contact the Minnesota Health Care Program Provider Call Center between the hours of 8:00 a.m. and 4:15 p.m. at 651-431-2700 or 800-366-5411 (Press 3 for Provider Enrollment).

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