



Assisted Living Report Card Advisory Group

Thursday, May 21, 2026, 3:00 – 4:00 p.m.

Organizations represented on the Advisory Group

- AARP Minnesota
- Alzheimer's Association
- Care Providers of Minnesota
- Diverse Elders Coalition (Minnesota Leadership Council on Aging)
- Elder Voice Family Advocates
- LeadingAge Minnesota
- Managed Care Organizations
- Minnesota Board on Aging
- Minnesota Department of Health
- Minnesota Elder Justice Center
- Ombudsman for Long Term Care
- Stratis Health
- Residential Providers Association of Minnesota (RPAMN)

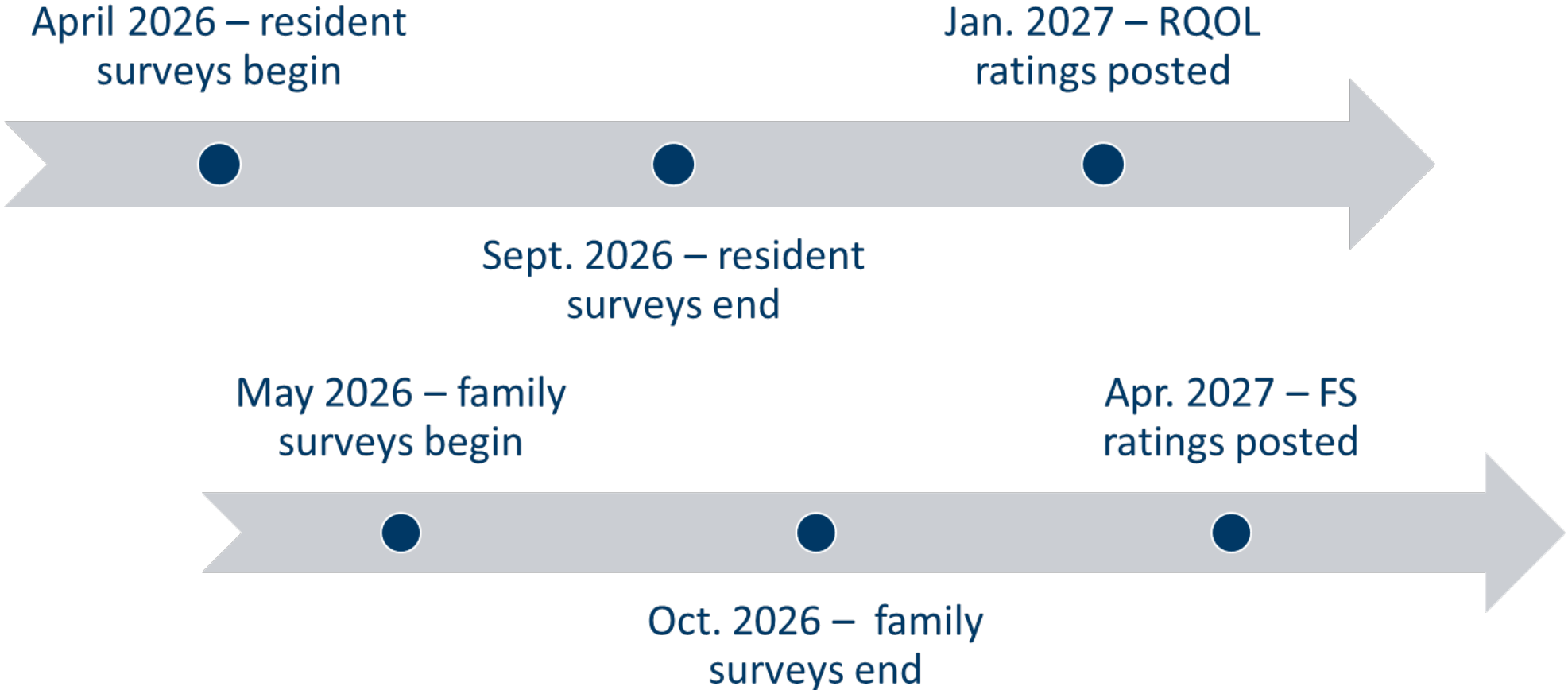
Meeting agenda

Topic	Presenter	Time
2026 resident and family survey updates	DHS	3:05-3:15pm
Phased launch updates	DHS	3:15-3:35pm
MDH survey measure updates	UMN	3:35-3:55pm



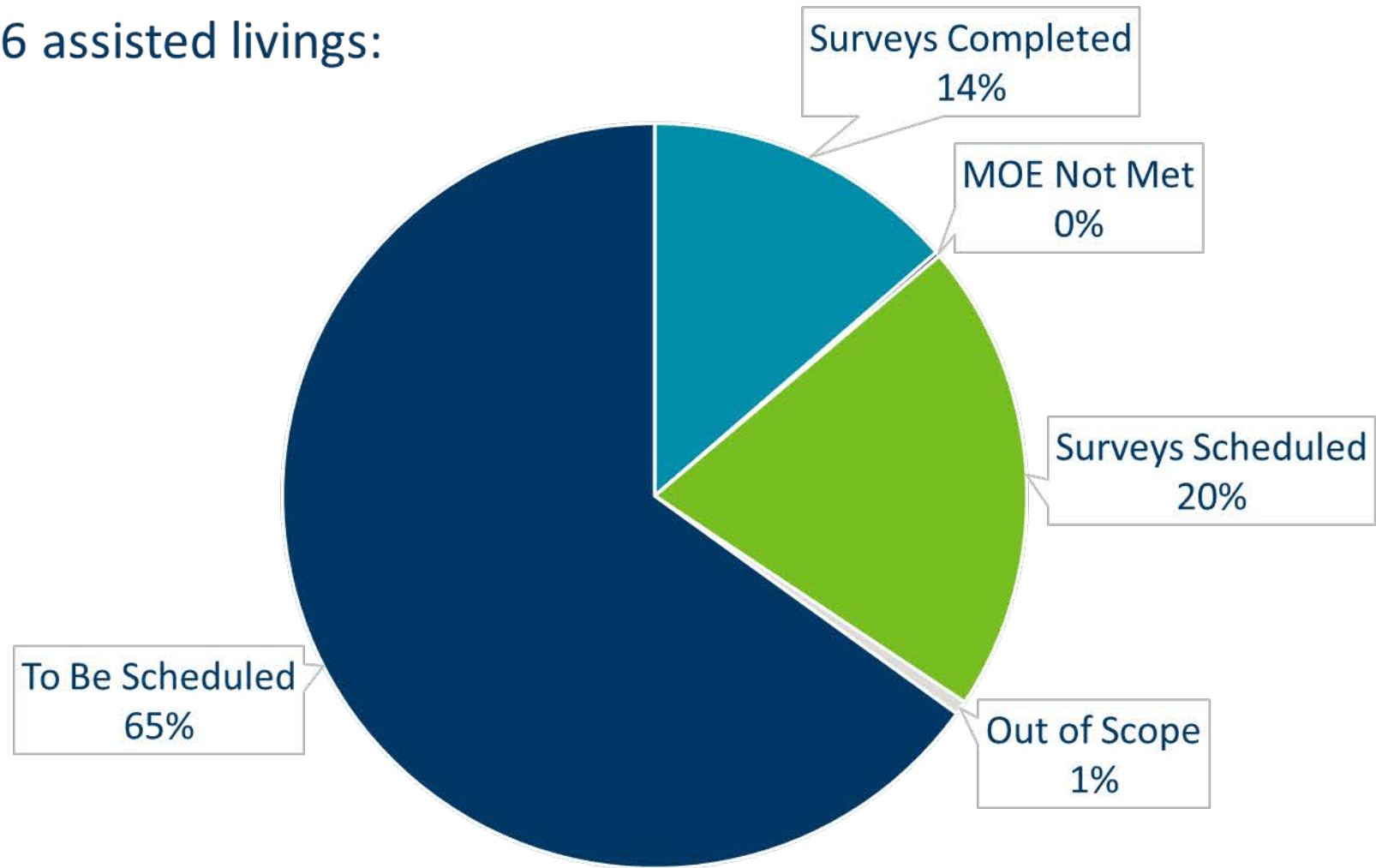
2026 Resident and Family Survey Cycle

Resident and family survey cycle timeline



Resident survey progress as of May 11, 2026

Out of 996 assisted livings:





Report card phased launch updates

Report card quarterly update review – first half of 2026

Release Date	Summary of release
February 12, 2026	<ul style="list-style-type: none">• New Jun. – Aug. 2025 MDH survey ratings• New 2025 resident and family survey ratings• Corrected previously published MDH survey ratings for 268 assisted living settings
May 7, 2026	<ul style="list-style-type: none">• New Sept. – Nov. 2025 MDH survey ratings• MDH maltreatment investigations table added to the report card website

NEW – Maltreatment investigation reports table

Resident Quality of Life - Details ⓘ

Family Satisfaction - Details ⓘ

State Licensing & Investigations Results ⓘ

Licensing Surveys ⓘ

Survey Number	Resolved Date	For More Information
GGFG11	05/14/2025	Link to Survey Findings

Maltreatment Investigations ⓘ

Report Number	Resolved Date	Status	For more information
HL357151320M	4/14/2026	SUBSTANTIATED	Link to Investigation Findings



Report card quarterly update plans – second half of 2026

Release month	Data and features added
July	<ul style="list-style-type: none">December 2025 – February 2026 MDH survey ratings
October	<ul style="list-style-type: none">March – May 2026 MDH survey ratingsMDH compliance investigation reports table by end of 2026

DHS proposal to add a new compliance investigation reports table, part 1

- When MDH receives a report about an assisted living facility, there are two types of investigations they may conduct in response:
 - **Maltreatment investigation** may occur when there are concerns of exploitation, abuse, neglect, or injury of a resident. These incidents are related to an identified vulnerable adult and reported to MDH through the Minnesota Adult Abuse Reporting Center (MAARC).
 - **Compliance investigation** may occur when there are concerns a provider is violating state licensing regulations. These are usually systemic issues where there is not an identified vulnerable adult, like lack of staffing; loss of heat, power or a fire occurs; general reports of residents not being cared for or receiving services, and facility cleanliness.

DHS proposal to add a new compliance investigation reports table, part 2

- DHS is proposing to add a compliance investigation reports table to the report card, like the maltreatment investigation reports table recently added.
 - Only substantiated findings from within the past twelve months would be included.
 - DHS aims to add this feature to the report card by the end of 2026.
- Questions for the advisory group:
 - What are your reactions to this proposed plan?
 - What, if any, concerns might you have about adding this new feature to the report card?

Questions or feedback on DHS updates?

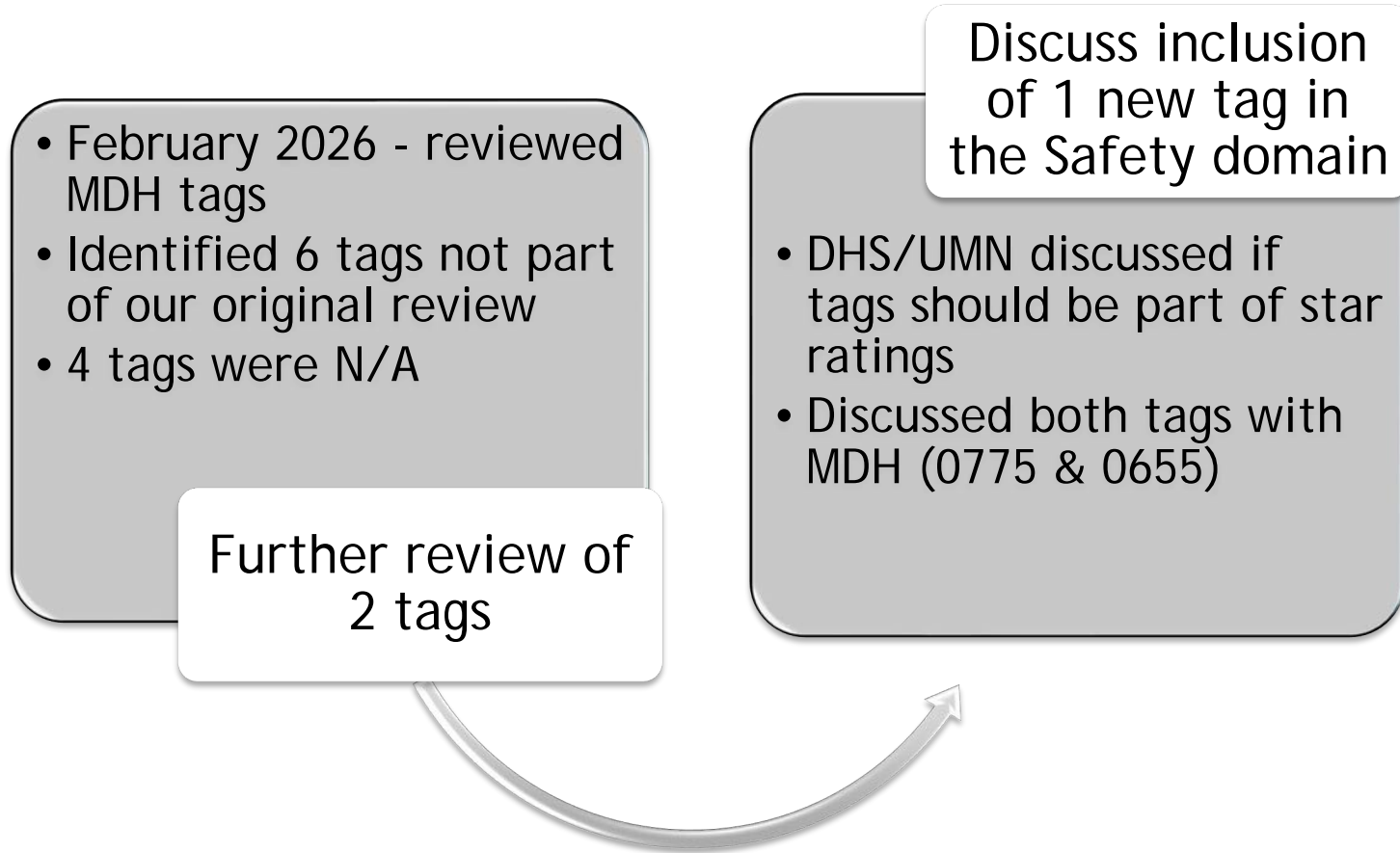




Updates to MDH licensing survey measures

Tetyana Shippee, PhD
Professor, Health Policy & Management
School of Public Health
University of Minnesota

Periodic review of MDH licensing tags - Overview



Inclusion of tag 0775 to the Safety Domain

UMN recommends adding Tag 0775 to the Safety domain

- **Tag 0775** 144G.45 Subd. 2 (a) Fire protection and physical environment. Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511
 - This tag pertains to safety, specifically MN fire code violations. We previously determined that these types of violations belong in the Safety domain.

UMN does not recommend adding Tag 0655 to the Staffing domain

- **Tag 0655.** 144G.42 Subd. 8. (b) Staff records. Each staff record must be retained for at least three years after a paid staff member, volunteer, or contractor ceases to be employed by, provide services at, or be under contract with the facility. If a facility ceases operation, staff records must be maintained for three years after facility operations cease.
 - This tag pertains to staff records retention after a staff member leaves or a facility closes.
 - The ALRC is more interested in current training records for the Staffing domain.

MDH use of tag 0775

- Since Feb 2025, MDH has issued the 0775 tag to capture all MN Fire Code violations in one correction order that used to be cited under 0820 & 0780

- 0820 is no longer cited, but 0780 I still cited for 144G smoke alarm requirements

When could tag 0775 be included in the Safety star ratings?

- **We propose including tag 0775 to the October 2026 ALRC update**
 - This update will be based on March – May 2026 licensing survey data
 - This is not “new” information, but a continuation of MN Fire Code which is already applied to Safety ratings
- We are seeking the Advisory Group’s input on the inclusion and timing of adding tag 0775 before making a final decision.



Questions & Discussion

Tetyana Shippee, PhD
Professor, Health Policy & Management
School of Public Health
University of Minnesota



Next steps and Q&A

Next steps for the Advisory Group

- Today's meeting slides and notes will be posted to the [project webpage](#)
- Our next meeting will likely be held in August. Our tentative agenda includes:
 - 2026 resident and family survey cycle updates
 - MDH compliance report table updates



Additional questions?

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