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1915(i) State plan Home and Community-Based Services

The state implements the optional 1915(i) State plan Home and Community-Based Services (HCBS) benefit for elderly and disabled individuals as set forth below.

Services. (Specify the state's service title(s) for the HCBS defined under "Services" and listed in Attachment 4.19-B):

Housing Stabilization Services - Transition; Housing Stabilization Services - Sustaining; Housing **Consultation Services**

Concurrent Operation with Other Programs. (Indicate whether this benefit will operate concurrently 2. with another Medicaid authority):

Sele

Select	one:						
	Not	applicable					
X	App	Applicable					
	Che	eck the applicable authority or authorities:					
	X	Services furnished under the provisions of \$1915(a)(1)(a) of the Act. The State contracts with a Managed Care Organization(s) (MCOs) and/or prepaid inpatient health plan(s) (PIHP) or prepaid ambulatory health plan(s) (PAHP) under the provisions of \$1915(a)(1) of the Act for the delivery of 1915(i) State plan HCBS. Participants may voluntarily elect to receive waiver and other services through such MCOs or prepaid health plans. Contracts with these health plans are on file at the State Medicaid agency. Specify: (a) the MCOs and/or health plans that furnish services under the provisions of \$1915(a)(1); Special Needs Basic Care contracts & Minnesota Senior Health Options contracts; The MCOs that furnish services under the provisions of \$1915(a)(1) are:Blue Plus, HealthPartners, Hennepin Health, Itasca Medical Care, Medica, PrimeWest Health, South Country Health Alliance, UCare Minnesota (b) the geographic areas served by these plans; Statewide (c) the specific 1915(i) State plan HCBS furnished by these plans; The health plans provide the following 1915(i) state plan services: Housing Stabilization Services— Transition, Housing Stabilization Services—Sustaining, and † Housing Consultation Services. (d) how payments are made to the health plans; The health plans receive Ccapitation payments. (e) whether the 1915(a) contract has been submitted or previously approved. Submitted The 2024 contracts are submitted but not yet approved.					
	X	Waiver(s) authorized under §1915(b) of the Act.					
		Specify the $\S1915(b)$ waiver program and indicate whether a $\S1915(b)$ waiver application has been submitted or previously approved:					
	Housing stabilization services are provided to eligible participants under Minnesota's 191 Minnesota Senior Care Plus waiver. contracts. Changes to this amendment TN 20 0019 associated with the concurrent 1915(b) MSC+ program will have an effective date of 1/01/21.						
		Specify the §1915(b) authorities under which this program operates (<i>check each that applies</i>):					

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X §1915(b)(1) (mandated enrollment to managed care)

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§1915(b)(3) (employ cost savings to furnish additional services)

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		§1915(b)(2) (central broker)		§1915(b)(4) (selective contracting/limit number of providers)			
X	Spec	A program operated under §1932(a) of the Act. Specify the nature of the State Plan benefit and indicate whether the State Plan Amendment has been submitted or previously approved:					
	man	· ·	Children Managed Care Plans. Attachment 3.1-F describes operation of a re program under Section 1932 of the Act. The Attachment was originally TN 05-03.				
	A pr	A program authorized under §1115 of the Act. Specify the program:					

3. State Medicaid Agency (SMA) Line of Authority for Operating the State plan HCBS Benefit. (Select one):

V		The State plan HCBS benefit is operated by the SMA. Specify the SMA division/unit that has line authority for the operation of the program (<i>select one</i>):					
	☐ The Medical Assistance Unit (name of unit): Health Care Administration						
	0	Another division/unit within the SMA th	n/unit within the SMA that is separate from the Medical Assistance Unit				
		(name of division/unit) This includes administrations/divisions under the umbrella agency that have been identified as the Single State Medicaid Agency.	es ions/divisions mbrella t have been s the Single				
0	The	State plan HCBS benefit is operated by (name of agency)					
	with adn regu of u	eparate agency of the state that is not a division/unit of the Medicaid agency. In accordance the 42 CFR §431.10, the Medicaid agency exercises administrative discretion in the ministration and supervision of the State plan HCBS benefit and issues policies, rules and culations related to the State plan HCBS benefit. The interagency agreement or memorandum understanding that sets forth the authority and arrangements for this delegation of authority is atlable through the Medicaid agency to CMS upon request.					

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4. Distribution of State plan HCBS Operational and Administrative Functions.

(By checking this box the state assures that): When the Medicaid agency does not directly conduct an administrative function, it supervises the performance of the function and establishes and/or approves policies that affect the function. All functions not performed directly by the Medicaid agency must be delegated in writing and monitored by the Medicaid Agency. When a function is performed by an agency/entity other than the Medicaid agency, the agency/entity performing that function does not substitute its own judgment for that of the Medicaid agency with respect to the application of policies, rules and regulations. Furthermore, the Medicaid Agency assures that it maintains accountability for the performance of any operational, contractual, or local regional entities. In the following table, specify the entity or entities that have responsibility for conducting each of the operational and administrative functions listed (check each that applies):

(Check all agencies and/or entities that perform each function):

Function	Medicald Agency	Other State Operating Agency	Contracted Entity	Local Non- State Entity
1 Individual State plan HCBS enrollment	Ø			
2 Eligibility evaluation	V			
3 Review of participant service plans	V			
4 Prior authorization of State plan HCBS	V			
5 Utilization management	V		Х	
6 Qualified provider enrollment	V			
7 Execution of Medicaid provider agreement	V			
8 Establishment of a consistent rate methodology for each State plan HCBS	Ø		X	
9 Rules, policies, procedures, and information development governing the State plan HCBS benefit	Ø			
10. Quality assurance and quality improvement activities	Ø			

(Specify, as numbered above, the agencies/entities (other than the SMA) that perform each function):

Limited functions 5 & 8, managed care organizations under contract with DHS, the state-Medicaid AgencyManaged care organizations under contract with the Department of Human Services ("Department") have a limited role in managing utilization (#5) and establishing a consistent rate methodology (#8) for the services listed in this amendment.

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(By checking the following boxes the State assures that):

5. Conflict of Interest Standards. The state assures the independence of persons performing evaluations, assessments, and plans of care. Written conflict of interest standards ensure, at a minimum, that persons performing these functions are not:

- related by blood or marriage to the individual, or any paid caregiver of the individual
- financially responsible for the individual
- empowered to make financial or health-related decisions on behalf of the individual
- providers of State plan HCBS for the individual, or those who have interest in or are employed by a provider of State plan HCBS; except, at the option of the state, when providers are given responsibility to perform assessments and plans of care because such individuals are the only willing and qualified entity in a geographic area, and the state devises conflict of interest protections. (If the state chooses this option, specify the conflict of interest protections the state will implement):

The <u>Department state opts to</u> allows certain providers of state plan HCBS to also perform assessments and develop care plans for the same <u>recipients people</u> to whom they are also providing state plan HCBS in the following situations <u>when</u>:

- 1) such providers are the only willing and qualified providers in certain geographic areas of the state where there is a provider shortage, as determined by the Department described below; information on provider shortage areas will be available at www.mn.gov/dhs.
- 2) such providers are the only willing and qualified providers with experience and knowledge to provide services to <u>individuals people</u> who share a common language or cultural background.

The Department references the Health Professional Shortage Areas (HPSA) designated by the Minnesota Department of Health to determine provider shortage areas. baseline for provider shortage areas for these services will utilize the Minnesota Department of Health's Health Professional Shortage Areas (HPSA). Health professional shortage areas (HPSAs) are geographic regions, populations and facilities with too few health providers and services. According to the HPSA, the following counties would be considered are shortage areas: Roseau, Marshall, Beltrami, Clearwater, Norman, Mahnomen, Koochiching, St. Louis, Wadena, Clay, Wilkins, Otter Tail, Stearns, Kanabec, Renville, Lincoln, Murray, Pipestone, Lyon, Redwood, Jackson, Fairmont, Faribault, and Waseca, Hubbard, Marshall, Pennington, Polk, Pope, Becker, Traverse, Lac Qui Parle, Yellow Medicine, Grant, Lake, Pine, Itasca, Cass, Aitkin, Mille Lacs, Morrison, Swift, Chippewa, Kandiyohi, Sibley, Le Suer, Rice, Goodhue, Wabasha, Winona, Fillmore, Nobles, Benton, Todd, and Blue Earth.

In order tTo ensure conflict of interest standards are met, the Department employs will put these safeguards in place:

- A. The Department will prohibit the same professional within an agency is prohibited from conducting both the assessment and developing the plan of care plan, and providing state plan HCBS to the same recipient person.
- B. Agencies and clinics that provide both assessment and care plan development, and state plan HCBS must document the use of different professionals.
- C. Providers must receive prior authorization from the Department before providing state plan HCBS to recipients person whom they have assessed or created a care plan. The care plan must indicate that recipients the person was were notified of the conflicts and the dispute resolution process, and that the elient person has exercised their right in free choice of provider after notification of the conflict.
- D. Recipients People who receive state plan HCBS from the same agency that provided the assessment or care plan development, are protected by the following safeguards: fair

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hearing rights, the ability to change providers, and the ability to request different professionals from within the same agency.

E. Provide The Department provides direct oversight and periodic evaluation of the safeguards.

The Department will-evaluates gaps in capacity and provider shortages and establishes steps to address these barriers to access for recipients people receiving of these services. Once a provider shortage no longer exists in an given area, the Department will prohibits agencies from conducting assessments and care plan development from also delivering state plan HCBS. The Department will posts information on its website regarding the conflict of interest standards. The Department's goal is to ensure that the outcomes are in the best interests of recipients of people receiving these services.

- **6. Fair Hearings and Appeals.** The state assures that individuals have opportunities for fair hearings and appeals in accordance with 42 CFR 431 Subpart E.
- 8. Non-duplication of services. State plan HCBS will not be provided to an individual at the same time as another service that is the same in nature and scope regardless of source, including Federal, state, local, and private entities. For habilitation services, the state includes within the record of each individual an explanation that these services do not include special education and related services defined in the Individuals with Disabilities Education Improvement Act of 2004 that otherwise are available to the individual through a local education agency, or vocational rehabilitation services that otherwise are available to the individual through a program funded under §110 of the Rehabilitation Act of 1973.

Number Served

1. Projected Number of Unduplicated Individuals To Be Served Annually.

(Specify for year one. Years 2-5 optional):

Annual Period	From	То	Projected Number of Participants
Year 1	7/1/2025 <mark>7/1/20</mark> 20	6/31/20266/31/2 021	<u>38,371</u> 2,762
Year 2	7/1/2026 <mark>7/1/20</mark> 21	6/31/20276/31/2 022	<u>44,531</u> <u>6,570</u>
Year 3	7/1/2027 <mark>7/1/20</mark> 22	6/31/20286/31/2 023	<u>50,691</u> 7,678
Year 4			
Year 5			

2. Annual Reporting. (By checking this box the state agrees to): annually report the actual number of unduplicated individuals served and the estimated number of individuals for the following year.

Financial Eligibility

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1. ☑ Medicaid Eligible. (By checking this box the state assures that): Individuals receiving State plan HCBS are included in an eligibility group that is covered under the State's Medicaid Plan and have income that does not exceed 150% of the Federal Poverty Line (FPL). (This election does not include the optional categorically needy eligibility group specified at §1902(a)(10)(A)(ii)(XXII) of the Social Security Act. States that want to adopt the §1902(a)(10)(A)(ii)(XXII) eligibility category make the

election in Attachment 2.2-A of the state Medicaid plan.)

2.	Medically Needy (Select one):					
	☐ The State does not provide State plan HCBS to the medically needy.					
	☑ The State provides State plan HCBS to the medically needy. (Select one):					
	☐ The state elects to disregard the requirements section of 1902(a)(10)(C)(i)(III) of					
	the Social Security Act relating to community income and resource rules for the medically					
	needy. When a state makes this election, individuals who qualify as medically needy on the					
	basis of this election receive only 1915(i) services.					
	☐ The state does not elect to disregard the requirements at section					
	1902(a)(10)(C)(i)(III) of the Social Security Act.					

Evaluation/Reevaluation of Eligibility

1. **Responsibility for Performing Evaluations / Reevaluations.** Eligibility for the State plan HCBS benefit must be determined through an independent evaluation of each individual). Independent evaluations/reevaluations to determine whether applicants are eligible for the State plan HCBS benefit are performed (*Select one*):

X	Directly by the Medicaid agency			
	By Other (specify State agency or entity under contract with the State Medicaid agency):			

Qualifications of Individuals Performing Evaluation/Reevaluation. The independent evaluation is performed by an agent that is independent and qualified. There are qualifications (that are reasonably related to performing evaluations) for the individual responsible for evaluation/reevaluation of needsbased eligibility for State plan HCBS. (Specify qualifications):

The independent evaluation and reevaluation will beis completed by the Department. The individual person(s) performing this function shall have has the following minimum qualifications:

- Demonstrates an understanding of the behavioral health and community supports systems.
- Demonstrates an understanding of how disability and mental health issues can affect housing.

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Demonstrate an understanding of how housing instability can affect the health of people

• Demonstrate an understanding of now nousing instability can affect the health of people with disabilities.

3. Process for Performing Evaluation/Reevaluation. Describe the process for evaluating whether individuals meet the needs-based State plan HCBS eligibility criteria and any instrument(s) used to make this determination. If the reevaluation process differs from the evaluation process, describe the differences:

The <u>state Medicaid agency Department will</u> reviews assessment outcomes and disability documentation through a secure web-based platform to determine <u>medical needeligibility</u> for these services.

Department staff will use the results of the independent assessment to determine whether the beneficiary person is over 18, has a disability or disabling condition, and meets the needs—based criteria to receive this service. The evaluator Department staff will must be familiar with the medical necessity eligibility criteria and will use apply those criteria and the individual's person's assessment information to determine medical need when making a determination.

Once the evaluator has determined medical necessityeligibility is determined, the person Department staff will update MMIS and notify both the provider and recipient person that services may commence.

This same process is used for both evaluation and reevaluation.

- **4.** Reevaluation Schedule. (By checking this box the state assures that): Needs-based eligibility reevaluations are conducted at least every twelve months.
- **5.** Needs-based HCBS Eligibility Criteria. (By checking this box the state assures that): Needs-based criteria are used to evaluate and reevaluate whether an individual is eligible for State plan HCBS.

The criteria take into account the individual's support needs, and may include other risk factors: (*Specify the needs-based criteria*):

A person is eligible for state plan HCBS if the person-is meets the following needs based criteria:

Is_assessed to require assistance with at least one need in the following areas resulting from the presence of a disability and/or a long term or indefinite condition:

- Communication
- Mobility;
- Decision-making; and/or
- Managing challenging behaviors; and

<u>And is experiencing housing instability</u>, which is evidenced by one of the following risk factors:

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• Is homeless. An individual A person or family is considered homeless when they lack a fixed, adequate nighttime residence; or

- Is at risk of homelessness. An individual A person or family is at-risk of homelessness when (a) the individual person or family is faced with a situation or set of circumstances likely to cause the household to become homeless, including but not limited to: doubled-up living arrangements where the individual's-person's name is not on a lease, living in a condemned building without a place to move, having arrears in rent/utility payments, receiving an eviction notice without a place to move and/or living in temporary or transitional housing that carries time limits; or (b) the person, previously homeless, will be discharged from a correctional, medical, mental health or substance use disorder treatment center, and lacks sufficient resources to pay for housing, and does not have a permanent place to live; or
- Is currently transitioning, or has recently transitioned, from an institution or licensed or registered setting (registered housing with services facility, board and lodge, boarding care, adult foster care, hospital, ICF-DD, intensive residential treatment services, the Minnesota Security Hospital, nursing facility, regional treatment center).

6. X Needs-based Institutional and Waiver Criteria. (By checking this box the state assures that): There are needs-based criteria for receipt of institutional services and participation in certain waivers that are more stringent than the criteria above for receipt of State plan HCBS. If the state has revised institutional level of care to reflect more stringent needs-based criteria, individuals receiving institutional services and participating in certain waivers on the date that more stringent criteria become effective are exempt from the new criteria until such time as they no longer require that level of care. (Complete chart below to summarize the needs-based criteria for State Plan HCBS and corresponding more-stringent criteria for each of the following institutions):

State plan HCBS needs-	NF (& NF LOC	ICF/DD (& ICF/DD	Applicable Hospital* LOC (& Hospital LOC waivers)
based eligibility criteria	waivers)	LOC waivers)	
To receive housing stabilization services, the recipient person must be: Assessed to require assistance with at least one need in the following areas resulting from the presence of a disability	 A person must meet one of the following categories of need: Dependency in four or more activities of daily living; Need the assistance of another person or constant supervision to 	A person must meet all of the following: In need of continuous active treatment and supervision to participate in life activities; Have a diagnosis of intellectual or	A person must meet all of the following: • Need skilled assessment and intervention multiple times during a 24-hour period to maintain health

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> and/or a long term or indefinite condition:

- Communication
- Mobility;
- Decisionmaking; and/or
- Managing challenging behaviors

The individual person must also be experiencing housing instability, which is evidenced by one of the following risk factors:

- Is homeless. An individual person or family is considered homeless when they lack a fixed, adequate nighttime residence; or
- Is at-risk of homelessness. An individual person or family is at-risk of homelessness when (a) the individual person or family is faced with a situation or set of circumstances likely to cause the household to become homeless, including but not

begin and complete toileting transferring, or positioning, and the assistance cannot be scheduled;

- Significant difficulty with memory, using information, daily decision making, or behavioral needs that require intervention;
- Need clinical monitoring at least once per day; or
- The person lives alone, or would live alone or be homeless without his or her current housing type, and meets one of the following:
 - is at risk of maltreatment or neglect by another person, or is at risk of self-neglect;
 - has had a fall resulting in a fracture within the last 12 months:
 - has a sensory impairment that substantially impacts functional ability and maintenance of a community residence.

developmental disability, or a related condition:

- Require a 24-hour plan of care; and
- An inability to apply skills learned in one environment to a new environment.
- and prevent deterioration of health status:

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- Have both predictable health needs and the potential for changes in condition that could lead to rapid deterioration or life-threatening episodes;
- Require a 24- hour plan of care, including a backup plan, to reasonably assure health and safety in the community; and
- Be expected to require frequent or continuous care in a hospital without the provision of CAC § 1915(c) waiver services.

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limited to: doubledup living arrangements where the individual's person's name is not on a lease, living in a condemned building without a place to move, having arrears in rent/utility payments, receiving an eviction notice without a place to move and/or living in temporary or transitional housing that carries time limits; or (b) the person, previously homeless, will be discharged from a correctional, medical, mental health or substance use disorder treatment center, and lacks sufficient resources to pay for housing, and does not have a permanent place to live; or Is currently transitioning, or has recently

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tuonoitionad fuona		
transitioned, from		
an institution or		
licensed or		
registered setting		
(registered housing		
with services		
facility, board and		
lodge, boarding		
care, adult foster		
care, hospital, ICF-		
DD, intensive		
residential treatment		
services, the		
Minnesota Security		
Hospital, nursing		
facility, regional		
treatment center).		
, , .		

*Long Term Care/Chronic Care Hospital

**LOC= level of care

7. Target Group(s). The state elects to target this 1915(i) State plan HCBS benefit to a specific population based on age, disability, diagnosis, and/or eligibility group. With this election, the state will operate this program for a period of 5 years. At least 90 days prior to the end of this 5 year period, the state may request CMS renewal of this benefit for additional 5-year terms in accordance with 1915(i)(7)(C) and 42 CFR 441.710(e)(2). (Specify target group(s)):

These services will are be provided to recipients persons who are 18 years and older, and have a documented disability or disabling condition, defined as:

- an individual a person who is aged, blind, or disabled as described under Title II of the Social Security Act;
- a person diagnosed with an injury or illness that is expected to cause extended or long term incapacitation;
- a person who is diagnosed with a developmental disability (or related condition) or mental illness;
- a person diagnosed with a mental health condition, substance use disorder, or physical injury that required a residential level of care, and who is now in the process of transitioning to the community;

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- a person who is determined by the leadcounty or tribal human services agency, according to rules adopted by the Department, to have a learning disability; or
- a person with a diagnosis of substance use disorder and is enrolled in a treatment program or is on a waiting list for a treatment program.

□ Option for Phase-in of Services and Eligibility. If the state elects to target this 1915(i) State plan
HCBS benefit, it may limit the enrollment of individuals or the provision of services to enrolled individuals
in accordance with 1915(i)(7)(B)(ii) and 42 CFR 441.745(a)(2)(ii) based upon criteria described in a phase-
in plan, subject to CMS approval. At a minimum, the phase-in plan must describe: (1) the criteria used to
limit enrollment or service delivery; (2) the rationale for phasing-in services and/or eligibility; and (3)
timelines and benchmarks to ensure that the benefit is available statewide to all eligible individuals within
the initial 5-year approval. (Specify the phase-in plan):

(By checking the following box the State assures that):

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- Adjustment Authority. The state will notify CMS and the public at least 60 days before exercising the option to modify needs-based eligibility criteria in accord with 1915(i)(1)(D)(ii).
- Reasonable Indication of Need for Services. In order for an individual to be determined to need the 1915(i) State plan HCBS benefit, an individual must require: (a) the provision of at least one 1915(i) service, as documented in the person-centered service plan, and (b) the provision of 1915(i) services at least monthly or, if the need for services is less than monthly, the participant requires regular monthly monitoring which must be documented in the person-centered service plan. Specify the state's policies concerning the reasonable indication of the need for 1915(i) State plan HCBS:
 - Minimum number of services. The minimum number of 1915(i) State plan services (one or more) that an individual must require in order to be determined to need the 1915(i) State plan HCBS benefit is: One **Frequency of services**. The state requires (select one): The provision of 1915(i) services at least monthly $\overline{\mathbf{A}}$ 0 Monthly monitoring of the individual when services are furnished on a less than monthly basis If the state also requires a minimum frequency for the provision of 1915(i) services other than monthly (e.g., quarterly), specify the frequency: N/A

Home and Community-Based Settings

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(Note: In the Quality Improvement Strategy (QIS) portion of this SPA, the state will be prompted to include how the state Medicaid agency will monitor to ensure that all settings meet federal home and community-based settings requirements, at the time of this submission and ongoing.)

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Housing Sustaining services are provided to recipients people living in settings that comply with federal requirements at 42 CFR § 441.710 regarding home and community-based settings. The state assures that this state plan amendment will be subject to any applicable provisions or requirements included in the state's approved home and community based settings Statewide Transition Plan.

Housing Stabilization – Sustaining, may be provided to people residing in:

-Individual or family homes; or

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-Provider-controlled settings, other than community residential settings and adult foster care, that meet the HCBS settings requirements. Provider-controlled settings are those settings in which the provider of HCBS waiver or 1915(i) services owns, leases or has a direct or indirect financial relationship with the property owner. This includes housing with services establishments licensed under Minnesota Statutes, Chapter 144D, and supportive housing as defined in Minnesota Statutes, section 256I.03, subd. 15, which is housing that is not time-limited and provides or coordinates services necessary for a resident to maintain housing stability. Provider-controlled supportive housing settings are new settings not included in the transition plan. Upon enrollment in the services, a provider will be reviewed as detailed below.

"Community residential settings" is defined in Minnesota Statutes, §§ 245D.02, subd. 4a, and 245D.23 to 245D.26, and includes foster care. Adult foster facilities are licensed under Minnesota Rules, parts 9555.5050 to 9555.6265. Both of these settings were included in the transition plan, but will not be considered eligible settings for Housing Stabilization – Sustaining services.

Housing Stabilization – Transition and Housing Consultation services may be provided to people residing in the settings listed above for Sustaining services, and also may be provided in unlicensed settings.

For all settings, the evaluation process, which is approved in the statewide transition plan at section-VI, will be employed to assure compliance with the settings regulation.

To assure ongoing provider compliance, the Department will use employs existing mechanisms that are already in place, to the extent possible, with some necessary revisions to accomplish the requirements of the CMS rule. The primary mechanisms are the provider-enrollment process, case management, and licensing.

Any new providers who enroll to provide Housing Stabilization Services will be subject to the same evaluation process for new providers as outlined in the Statewide Transition Plan. New providers are asked to attest to their compliance with the HCBS settings requirements when they enroll. New enrollment requests are processed in the order received. The Department responds within 30 days. We will monitor compliance through licensing standards reviews when applicable. The transition plan describes a process to evaluate new providers at enrollment, which includes an attestation of compliance, and further evaluation if necessary.

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Transition and consultation services, by their nature, are individualized, provided in the community, the individual's-person's private home or non-disability-specific setting and allow full access to the broader community according to a person's needs and preferences. People choose which services and supports they receive and who provides them. Providers of these services will not undergo the site-specific assessment/validation process. This aligns with the assessment of 1915(c) Housing Access Coordination services in the transition plan.

Person-Centered Planning & Service Delivery

(By checking the following boxes the state assures that):

- 1. X There is an independent assessment of individuals determined to be eligible for the State plan HCBS benefit. The assessment meets federal requirements at 42 CFR §441.720.
- 2. X Based on the independent assessment, there is a person-centered service plan for each individual determined to be eligible for the State plan HCBS benefit. The person-centered service plan is developed using a person-centered service planning process in accordance with 42 CFR §441.725(a), and the written person-centered service plan meets federal requirements at 42 CFR §441.725(b).
- 3. X The person-centered service plan is reviewed, and revised upon reassessment of functional need as required under 42 CFR §441.720, at least every 12 months, when the individual's circumstances or needs change significantly, and at the request of the individual.
- 4. Responsibility for Face-to-Face Assessment of an Individual's Support Needs and Capabilities.

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There are educational/professional qualifications (that are reasonably related to performing assessments) of the individuals who will be responsible for conducting the independent assessment, including specific training in assessment of individuals with need for HCBS. (*Specify qualifications*):

Applicants can be assessed through one of three-four processes: a MnCHOICES assessment, along-term care consultation (LTCC), a Professional Statement of Need, or a Coordinated Entry Assessment. The qualifications for the professionals conducting these assessments are as follows:

MnCHOICES

MnCHOICES is a comprehensive electronic assessment tool that the Department developed and manages. Counties, tribal human services agencies, and managed care organizations administer MnCHOICES assessments using certified assessors or care coordinators who are also certified assessors. Assessors must meet MnCHOICES assessor qualifications, training, and certification requirements as set forth in Minnesota Statutes, section 256B.0911.

Long Term Care Coordination Consultation (LTCC)

Lead County or tribal human services agencies use certified assessors or Minnesota Senior Health Options/Minnesota Senior Care Plus (MSHO/MSC+) care coordinators. Certified assessors and MSHO/MSC+ care coordinators are people with a minimum of a bachelor's degree in social work, nursing with a public health nursing certificate, or other closely_related field, with at least one year of home and community-based experience; or a registered nurse without public health certification with at least two year of home and community-based experience. Assessors and MSHO/MSC+ care coordinators receive training specific to assessment and support planning for long-term services and supports in the state. The LTCC is a comprehensive assessment process that encompasses more than needs related to institutional level of care. It looks at a person's whole life and determines potential need for a variety of services and support, including housing related needs.

Because the assessment is used to identify housing-related needs in addition to level of care and other needs, it an appropriate tool for determining needs for these 1915(i) services.

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Professional Statement of Need

The professional statement of need must be completed by a qualified professional. Qualified professionals include the following.

- (a) For physical-illness, injury, or incapacity, a "qualified professional" means a licensed physician, physician assistant, advanced practice registered nurse (clinical nurse specialist, nurse anesthetist, nurse-midwife, or nurse practitioner), physical therapist, occupational therapist, or licensed chiropractor, according to their scope of practice.
- (b) For developmental disability, learning disability, and intelligence testing, a "qualified professional" means a licensed physician, physician assistant, advanced practice registered nurse (clinical nurse specialist, nurse anesthetist, nurse-midwife, or nurse practitioner), licensed independent clinical social worker, licensed psychologist, certified school psychologist, or certified psychometrist working under the supervision of a licensed psychologist.
- (c) For learning disability, a "qualified professional" means a licensed physician, physician assistant, advanced practice registered nurse (clinical nurse specialist, nurse anesthetist, nurse-midwife, or nurse practitioner), licensed independent clinical social worker, licensed psychologist, certified school psychologist, or certified psychometrist working under the supervision of a licensed psychologist.

 (b)
- (c)(d) For mental illness health diagnoses, a "qualified professional" means a licensed physician, physician's assistant, advanced practice registered nurse (clinical nurse specialist, nurse anesthetist, nurse-midwife, or nurse practitioner), tribally certified mental health professional, or a mental health professional(a registered nurse certified as a clinical specialist in psychiatric nursing or as a nurse practitioner in psychiatric and mental health nursing, licensed independent clinical social worker, licensed professional clinical counselor, licensed psychologist, licensed marriage and family therapist, or licensed psychiatrist), as defined in Attachments 3.1 A and B, item 6.d.A.
- (d)(e) ___For substance use disorder, a "qualified professional" means a licensed physician, physician's assistant, tribally certified mental health professional, a qualified mental health professional (a registered nurse certified as a clinical specialist in psychiatric nursing or as a nurse practitioner in psychiatric and mental health nursing, licensed independent clinical social worker, licensed professional clinical counselor, licensed psychologist, licensed marriage and family therapist, or licensed psychiatrist) a substance use disorder treatment director, an alcohol and drug counselor supervisor, a licensed alcohol and drug counselor, or certified alcohol and drug counselor through the evaluation process established by the International Certification and Reciprocity Consortium Alcohol and Other Drug Abuse, Inc., or the Upper Midwest Indian Council on Addictive Disorder (UMICAD).

Coordinated Entry Assessment

The coordinated entry assessor must complete training approved by the Commissioner to administer the coordinated entry tool.

5. Responsibility for Development of Person-Centered Service Plan. There are qualifications (that are reasonably related to developing service plans) for persons responsible for the development of the individualized, person-centered service plan. (*Specify qualifications*):

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For <u>persons recipients</u> receiving Medicaid-funded case management or MSHO/MSC+ care coordination, the <u>recipient's person's</u> case manager <u>and or MSHO/MSC+</u> care coordinator <u>is will be</u> responsible for the development of the person-centered service plan. The qualifications for case managers providing targeted case management are described in Supplement 1, to Attachments 3.1-A/B. The qualifications for case managers and MSHO/MSC+ care coordinators providing services to <u>recipients people receiving of</u>-home and community-based services are defined in the state's <u>approved § 1915(c)</u> waivers <u>approved under Section 1915(e)</u>.

If the <u>recipient person</u> does not have a case manager <u>or MSHO/MSC+</u> care coordinator, they <u>will</u> receive housing-focused, person-centered planning through the Housing Consultation services provided as part of this benefit. Further information on Housing Consultation services is in the Services section of this attachment.

6. Supporting the Participant in Development of Person-Centered Service Plan. Supports and information are made available to the participant (and/or the additional parties specified, as appropriate) to direct and be actively engaged in the person-centered service plan development process. (Specify: (a) the supports and information made available, and (b) the participant's authority to determine who is included in the process):

Person-centered planning principles are used in the development of the service plan, which creates a process that:

- Engages recipients the person, their representatives and other people chosen by the recipient erson;
- Provides information necessary for the <u>participant person</u> to make informed choices and decisions in order direct the process to the maximum extent possible;
- Is timely and occurs at a time and location convenient to the participant person;
- Reflects cultural considerations and is conducted by providing information in plain language and in a manner that is accessible to <u>individuals-people</u> with disabilities and persons-people who are limited English proficient;
- Includes clear conflict of interest guidelines and strategies for solving conflict;
- Offers choices to the <u>participant person</u> regarding the services and supports they receive and from whom;
- Includes methods for updating the service delivery plan; and
- Records the alternative HCBS settings considered by the participant person.

The Department's web-site offers a considerable amount of information and training for case managers, MSHO/MSC+ care coordinators, participants, and families regarding personcentered service delivery and individual choice, and offers links to applicable resources. Specifically, the Department offers access to:

- College of Direct Supports (provides online training)
- MinnesotaHelp.info (online directory of resources and enrolled waiver service providers)
- Disability Benefits 101 (provides tools and information about health coverage, benefits, and employment so people can plan and learn how benefits and work go together)

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- Housing Benefits 101 (helps people who need affordable housing, and supports to maintain that housing, understand the range of housing options and support services available)
- Disability Linkage Line (referral and assistance service for people with disabilities)
- Veterans Linkage Line, LinkVet (referral and assistance service for veterans)
- 6. Informed Choice of Providers. (Describe how participants are assisted in obtaining information about and selecting from among qualified providers of the 1915(i) services in the person-centered service plan):

Case managers, MSHO/MSC+ care coordinators and providers of housing consultation services will assist the recipient person in developing a person-centered plan by providing information regarding service options and choice of providers. Case managers MSHO/MSC+ care coordinators and consultation services providers offer information regarding:

- 1) Service types that would meet the level of need and frequency of services required by the recipient person and the location of services;
- 2) Enrolled service providers listed in the on-line, MinnesotaHelp.Info directory and, as needed, additional local providers qualified to deliver Housing Stabilization Services;
- 3) Provider capacity to meet assessed needs and preferences of the recipient person, or to develop services if they are not immediately available; and,
- 4) Other community resources or services necessary to meet the recipient's person's needs.
- 7. Process for Making Person-Centered Service Plan Subject to the Approval of the Medicaid Agency. (Describe the process by which the person-centered service is made subject to the approval of the *Medicaid agency):*

The State Medicaid Agency Department staff will review a sample of approved service plans to assess whether the needs of the participants are being addressed, identify best practices and quality improvement opportunities, and identify areas of where technical assistance may be needed. A sample of each provider's service plans will be reviewed at least once every three years. Additional reviews will occur as needed to address issues of quality improvement that develop.

8. Maintenance of Person-Centered Service Plan Forms. Written copies or electronic facsimiles of service plans are maintained for a minimum period of 3 years as required by 45 CFR §74.53. Service plans are maintained by the following (check each that applies):

X	Medicaid agency	Operating agency	Case manager
	Other (specify):		

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1. State plan HCBS. (Complete the following table for each service. Copy table as needed):

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):

Service Title:

Housing Stabilization Service – Transition Services

Service Definition (Scope):

Housing Stabilization - Transition Services are community supports that help people plan for, find, and move to homes of their own in the community including:

- Supporting the person in applying for benefits to afford their housing Identifying
- services and benefits that will support the person with housing instability
- Assisting the person with the housing search and application process Assisting
- the person with tenant screening and housing assessments Helping a person
- understand and develop a budget
- Helping the person recipients understand and negotiate a lease
- Helping the person recipient meet and build a relationship with a prospective landlord
- Providing up to \$3000 for certain costs associated with moving, as described below
- __Identifying resources to cover moving expenses that are not otherwise covered under this service
- Helping the person arrange deposits
- Ensuring the new living arrangement is safe and ready for move-in
- Providing rRemote support when required to ensure their housing transition
- Helping a person organize their move

Remote support is real-time, two-way communication between the provider and the participant. The service meets intermittent or unscheduled needs for support for when a participant needs it to live and work in the most integrated setting, supplementing in person service delivery.

Remote support is limited to check-ins (e.g. reminders, verbal cues, prompts) and consultations (e.g. counseling, problem solving) within the scope of housing stabilization services. Remote support may be utilized when it is chosen by the participant as a method of service delivery. To meet the real-time, two-way exchange definition, remote support includes the following methods: telephone, secure video conferencing, and secure written electronic messaging, excluding e-mail and facsimile. All transmitted electronic written messages must be retrievable for review. Providers must document the staff who delivered services, the date of service, the start and end time of service delivery, length of time of service delivery, method of contact, and place of service (i.e. office or community) when remote support service delivery occurs.

Housing Stabilization-Transition Services cannot duplicate other services or assistance available to the person.

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Supersedes: 24-0002, 23-0030, 22-0017, 21-0004, 18-0008

Moving Expenses

Moving Expenses are non-reoccurring and are limited to a maximum of \$3000 annually for individuals people receiving Housing Stabilization-Transition services and are transitioning out of Medicaid funded institutions or other provider-operated living arrangements to a less restrictive living arrangement in a private residence where the person is directly responsible for his or her own living expenses.

For purposes of this service component, "home" means a setting that a participant owns, rents, or leases that is not operated, owned or leased by a provider of services or supports with one exception. The exception permits tribal entities to provide housing services and also be the entity that operates, owns, or leases the housing setting when the housing setting primarily serves tribal members.

Moving Expenses include:

- Applications, security deposits, and the cost of securing documentation that is required to obtain a lease on an apartment or home
- Essential household furnishings required to occupy and use a community domicile, including furniture, window coverings, food preparation items, and bed/bath linens
- Set-up fees or deposits for utility or service access, including telephone, electricity, heating and water
- Services necessary for the <u>individual's person's</u> health and safety such as pest eradication and one-time cleaning prior to occupancy
- Necessary home accessibility adaptations

Moving Expenses are furnished only to the extent that they are reasonable and necessary as determined through the service plan development process. These expenses must be clearly identified in the service plan.

These items are not covered Moving Expenses:

- Rent and mortgage payments
- Food
- Clothing
- Recreational and diversionary items. Recreational items include streaming devices, computers, televisions, cable television access, etc.
- Items, expenses, or supports that duplicate any other service
- Costs of furnishing living arrangements that are owned or leased by a provider where
 the provision of these items and services are inherent to the service they are already
 providing

Providers must maintain all documentation of purchases and spending, including receipts, related to the person's Moving Expenses. Receipts must be uploaded to the Medicaid payer's claim system for review, approval, and to track costs separately from other components of Housing Stabilization - Transition Services.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

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> Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

Categorically needy (specify limits):

Housing Stabilization – Transition Services are limited to 150 hours per transition. Additional hours beyond this threshold may be authorized by the Department.

Moving Expenses may be provided in a setting which does not comport with the settings requirements if the person will be moving into a setting which does comport with the settings requirements at the time of the move-in. For persons residing in an institutional setting or another provider operated living arrangement prior to community transition and 1915(i) enrollment, services may be furnished no more than 180 consecutive days prior to discharge and providers may not bill for Moving Expenses until the recipient person has transitioned to a community-based setting and is determined eligible for Housing Stabilization - Transition Services.

Housing Stabilization – Transition Services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in.

For persons residing in an institutional setting or another provider operated living arrangement. prior to community transition and 1915(i) enrollment services may be furnished no more than 180 consecutive days prior to discharge and providers may not bill for services until the recipient person has transitioned to a community-based setting. Under In this circumstance, this service will is only be provided to individuals people transitioning to a less restrictive setting, and for individuals people transitioning from provider-operated settings, the service is only provided to those transitioning to a private residence where the individual person will be directly responsible for his or her own living expense.

Housing Stabilization - Transition Services are not covered when a recipient person is concurrently receiving Housing Stabilization - Sustaining Services.

Moving Expenses Limitations:

- Moving expense providers and/or their family members cannot sell goods and services to recipients that are reimbursed through moving expense
- Moving expenses cannot be used to purchase goods and services from a recipient's family member

Limitations applicable to remote support service delivery of Housing Stabilization - Transition

Remote support cannot be used for more than one-half of direct service provided annually. Remote support cannot have the effect of isolating a person or reducing their access to the community. If remote support has such an effect, it is not allowed. A person has a right to refuse, stop, or suspend the use of remote support any time.

- A person requiring a higher level of remote support annually may be granted an exception through a provider request for prior authorization for up to 75% of the direct service provision.
- Prior authorization for higher remote support is not required during the period of a federal or state public health emergency or disaster declaration affecting the person or the
- person's geographic area. A person on Housing Stabilization - Transition Services may use remote support in a flexible manner that meet his/her/their needs within the total yearly authorized units.

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In order for providers to provide more than half of the direct service hours annually remotely, <u>DHS-Department staff</u> must <u>review the necessary information, and if</u> <u>appropriate</u>, provide prior authorization. Providers request authorization through an Additional Remote Support Exception Request form. Reasons an exception may be granted include <u>when the person</u>:

- a person engages more readily with the provider via remote means due to their disabling condition;
- The person is transient and difficult to physically locate but remains in contact remotely;
- The person works during regular business hours so remote support enables the
 person to remain employed and receive needed supports to find or keep
 housing; or-
- The person and provider are is physically distant from the provider one another and the person consents to additional remote support Providers need to outline remote support delivery methods agreed upon with the person.

The housing support plan must also document:

- why those methods were chosen and detail why remote support better meets the person's needs
- how remote support will support the person to live and work in the most integrated community settings
- the needs that must be met through in-person support
- a plan for providing in-person and remote supports based on the person's needs to ensure their health and safety.

The direct staff or caregiver responsible for responding to a person's health, safety, and other support needs through remote support must:

- Respect and maintain the person's privacy at all times, including when the person is in settings typically used by the general public;
- Respect and maintain the person's privacy at all times, including when scheduled or intermittent/as-needed support includes responding to a person's health, safety, and other support needs for personal cares;
- Ensure the use of enabling technology complies with relevant requirements under the Health Insurance Portability and Accountability Act (HIPAA).

It is the provider's responsibility to develop record keeping systems which identify when a service was provided remotely, and track the number of remote hours utilized.

Providers may not:

- Bill direct support delivered remotely when the exchange between the service-participant and the provider is social in nature;
- Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic messaging);
- Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports.

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X

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Medically needy (specify limits):

Housing Stabilization-Transition services are limited to 150 hours per transition. Additional hours beyond this threshold may be authorized by the Department.

Moving Expenses may be provided in a setting which does not comport with the settings requirements if the person will be moving into a setting which does comport with the settings requirements at the time of the move in. For persons residing in an institutional setting or another provider operated living arrangement prior to community transition and 1915(i) enrollment, services may be furnished no more than 180 consecutive days prior to discharge and providers may not bill for Moving Expenses until the recipient person has transitioned to a community-based setting and is determined eligible for Housing Stabilization – Transition Services.

Housing Stabilization – Transition Services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. For persons residing in an institutional setting or another provider operated living arrangement prior to community transition and 1915(i) enrollment services may be furnished no more than 180 consecutive days prior to discharge and providers may not bill for services until the recipient person has transitioned to a community-based setting.

Housing Stabilization - Transition Services are not covered when a recipient person is concurrently receiving Housing Stabilization - Sustaining Services.

Moving Expenses Limitations:

- Moving expense providers and/or their family members cannot sell goods and services to recipients that are reimbursed through moving expense
- Moving expenses cannot be used to purchase goods and services from a recipient's family member

Limitations applicable to remote support service delivery of Housing Stabilization – Transition Services:

- Remote support cannot be used for more than one-half of direct service provided annually. Remote support cannot have the effect of isolating a person or reducing their access to the community. If remote support has such an effect, it is not allowed. A person has a right to refuse, stop, or suspend the use of remote support any time.
- A person requiring a higher level of remote support annually may be granted an exception through a provider request for prior authorization for up to 75% of the direct service provision.
- Prior authorization for higher remote support is not required during the period of a federal or state public health emergency or disaster declaration affecting the person or the person's geographic area.
- A person on Housing Stabilization Transition Services may use remote support in a flexible manner that meets his/her/their needs within the total yearly authorized units.

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In order for providers to provide more than half of the direct service hours

annually remotely, DHS Department staff must review the necessary information and, if appropriate, provide prior authorization. Providers request authorization through an Additional Remote Support Exception Request form. Reasons an exception may be granted include when the person:

- a person engages more readily with the provider via remote means due to their disabling condition;
- The person is transient and difficult to physically locate but remains in contact remotely;
- The person works during regular business hours so remote support enables the person to remain employed and receive needed supports to find or keep housing; or-
- The person and provider are is physically distant from the provider one another and the person consents to additional remote support

Providers need to outline remote support delivery methods agreed upon with the person. The housing support plan must also document:

- why those methods were chosen and detail why remote support better meets the person's needs
- how remote support will support the person to live and work in the most integrated community settings
- the needs that must be met through in-person support
- a plan for providing in-person and remote supports based on the person's needs to ensure their health and safety.

The direct staff or caregiver responsible for responding to a person's health, safety, and other support needs through remote support must:

- Respect and maintain the person's privacy at all times, including when the person is in settings typically used by the general public;
- Respect and maintain the person's privacy at all times, including when scheduled or intermittent/as-needed support includes responding to a person's health, safety, and other support needs for personal cares;
- Ensure the use of enabling technology complies with relevant requirements under the Health Insurance Portability and Accountability Act (HIPAA).

It is the provider's responsibility to develop record keeping systems which identify when a service was provided remotely, and track the number of remote hours utilized.

Providers may not:

- Bill direct support delivered remotely when the exchange between the service participant and the provider is social in nature;
- Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic messaging);
- Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports.

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Provider Type (Specify):	License (Specify):	Certification (Specify):	Other Standard (Specify):
Agency: agencies that meet the housing stabilization service standards Individual: Individuals that meet the housing stabilization service standards			Individuals providing housing stabilization services must have: • Knowledge of local housing resources. • Completed housing stabilization services training approved by the Commissioner. • Completed mandated reporter training which includes training on vulnerable adult law. Additionally, providers of housing stabilization services must pass a criminal background study.

Verification of Provider Qualifications (For each provider type listed above. Copy rows as needed):

Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of (Specify):	f Verification		
Agency: Agencies that meet the Housing Stabilization service standards	Minnesota Department of Human Services	Every five y	ears		
Individual: Individuals that meet the housing stabilization service standards	Minnesota Department of Human Services	Every five years			
Service Delivery Method. (Check each that applies):					
☐ Participant-directed	X		Provider managed		

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Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):

Service Title: Housing Stabilization Service - Sustaining

Service Definition (Scope):

State: Minnesota

Community supports that help a person to maintain living in their own home in the community including:

- Developing, updating and modifying the housing support and crisis plan on are gular basis
- Prevention and early identification of behaviors that may jeopardize continued housing
- Education and training on roles, rights, and responsibilities of the tenant and property manager
- Coaching to develop and maintain key relationships with property managers and neighbors
- Advocacy with community resources to prevent eviction when housing is at risk
- Assistance with the housing recertification processes
- Continuing training on being a good tenant, lease compliance, and household management
- Supporting the person to apply for benefits to retain housing
- Supporting the person to understand and maintain income and benefits to retain housing
- Supporting the building of natural housing supports and resources in the community
- Remote support when required to help the person retain their housing

Remote support is real-time, two-way communication between the provider and the participant The service meets intermittent or unscheduled needs for support for when a participant needs i to live and work in the most integrated setting, supplementing in person service delivery.

Remote support is limited to check-ins (e.g. reminders, verbal cues, prompts) and consultations (e.g. counseling, problem solving) within the scope of housing stabilization services. Remote support may be utilized when it is chosen by the participant as a method of service delivery. To meet the real-time, two-way exchange definition, remote support includes the following methods: telephone, secure video conferencing, and secure written electronic messaging, excluding e-mail and facsimile. All transmitted electronic written messages must be retrievable for review. Providers must document the staff who delivered services, the date of service, the start and end time of service delivery, length of time of service delivery, method of contact, and place of service (i.e. office or community) when remote support service delivery occurs.

Sustaining services do not include:

- Deposits
- Food
- Furnishings
- Rent
- Utilities
- Room and board Moving
- expenses

Sustaining services cannot duplicate other services or assistance available to the person.

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Additional needs-based criteria for receiving the service, if applicable (specify):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

X Categorically needy (*specify limits*):

Housing Stabilization-Sustaining services are limited to 150 hours annually.

Additional hours beyond this threshold may be authorized by the Department.

Limitations applicable to remote support service delivery of housing stabilization services:

- Remote support cannot be used for more than one-half of direct service provided annually. Remote support cannot have the effect of isolating a person or reducing their access to the community. If remote support has such an effect, it is not allowed. A person has a right to refuse, stop, or suspend the use of remote support at any time.
- A person requiring a higher level of remote support annually may be granted an exception through a provider request for prior authorization for up to 75% of the direct service provision.
- Prior authorization for higher remote support is not required during the period of a federal or state public health emergency or disaster declaration affecting the person or the person's geographic area.
- A person on Sustaining services may use remote support in a flexible manner that meets his/her/their needs within the total yearly authorized units.

In order for providers to provide more than half of the direct service hours annually remotely, DHS-Department staff must review the necessary information and, if appropriate, provide authorization. Providers request authorization through an Additional Remote Support Exception Request form. Reasons an exception may be granted include when the person:

- a person engages more readily with the provider via remote means due to their disabling condition;
- The person is transient and difficult to physically locate but remains in contact remotely
- The person works during regular business hours so remote support enables the person to remain employed and receive needed supports to find or keep housing.
- The person and provider are is physically distant from the provider one another and the person consents to additional remote support

Providers need to outline remote support delivery methods agreed upon with the person. The housing support plan must also document:

- why those methods were chosen and detail why remote support better meets the person's needs
- how remote support will support the person to live and work in the most integrated community settings

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- the needs that must be met through in-person support
- a plan for providing in-person and remote supports based on the person's needs to ensure their health and safety.

The direct staff or caregiver responsible for responding to a person's health, safety, and other support needs through remote support must:

- Respect and maintain the person's privacy at all times, including when the person is in setting typically used by the general public;
- Respect and maintain the person's privacy at all times, including when scheduled or intermittent/asneeded support includes responding to a person's health, safety, and other support needs for personal cares
- Ensure the use of enabling technology complies with relevant requirements under the Health Insurance Portability and Accountability Act (HIPAA).

It is the provider's responsibility to develop record keeping systems which identify when a service was provided remotely, and track the number of remote hours utilized.

Providers may not:

- Bill direct support delivered remotely when the exchange between the service participant and the provider is social in nature;
- Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic messaging);
- Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports.

X

State: Minnesota

Medically needy (specify limits):

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Housing Stabilization-Sustaining services are limited to 150 hours annually. Additional hours beyond this threshold may be authorized by the Department.

Limitations applicable to remote support service delivery of housing stabilization service:

- Remote support cannot be used for more than one-half of direct service provided annually. Remote support cannot have the effect of isolating a person or reducing their access to the community. If remote support has such an effect, it is not allowed. A person has a right to refuse, stop, or suspend the use of remote support at any time.
- A person requiring a higher level of remote support annually may be granted an
 exception through a provider request for prior authorization for up to 75% of the direct
 service provision.
- Prior authorization for higher remote support is not required during the period of a federal
 or state public health emergency or disaster declaration affecting the person or the person's
 geographic area.
- A person on sustaining services may use remote support in a flexible manner that meets his/her/their needs within the total yearly authorized units.

In order for providers to provide more than half of the direct service hours annually remotely, DHS Department staff must review the necessary information and, if appropriate, provide authorization. Providers request authorization through an Additional Remote Support Exception Request form. Reasons an exception may be granted include when the person:

- a person engages more readily with the provider via remote means due to their disabling condition;
- The person is transient and difficult to physically locate but remains in contact remotely;
- The person works during regular business hours so remote support enables the person to remain employed and receive needed supports to find or keep housing; or-
- The person and provider are is physically distant from one another the provider and the person consents to additional remote support.

Providers need to outline remote support delivery methods agreed upon with the person. The housing support plan must also document:

- why those methods were chosen and detail why remote support better meets the person's needs,
- how remote support will support the person to live and work in the most integrated community settings,
- the needs that must be met through in-person support
- a plan for providing in-person and remote supports based on the person's needs to ensure their health and safety.

The direct staff or caregiver responsible for responding to a person's health, safety, and other support needs through remote support must:

• Respect and maintain the person's privacy at all times, including when the person is in settings typically used by the general public;

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Respect and maintain the person's privacy at all times, including when scheduled
or intermittent/as-needed support includes responding to a person's health, safety, and
other support needs for personal cares

• Ensure the use of enabling technology complies with relevant requirements under the Health Insurance Portability and Accountability Act (HIPAA).

It is the provider's responsibility to develop record keeping systems which identify when a service was provided remotely and track the number of remote hours utilized.

Providers may not:

 Bill direct support delivered remotely when the exchange between the service participant and the provider is social in nature;

- Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic messaging);
- Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports.

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Provider Qualifications (For each type of provider. Copy rows as needed):					
Provider Type (Specify):	License (Specify):	Certification (Specify):	Other Standard (Specify):		
Agency: agencies that meet the housing stabilization service standards			Agency providers of housing stabilization services must assure all staff providing the service have: • Knowledgeof local housing resources. • Completed housing stabilization service training approved by the Commissioner. • Completed mandated reporter training which includes training on Vulnerable Adult law. Additionally, providers of Housing stabilization services must apply the standards in Minnesota Statutes, chapter 245C concerning criminal background studies.		
Individual: Individuals that meet the housing stabilization service standards			Individuals providing housing stabilization services must have: • Knowledge of local housing resources. • Completed housing stabilization services training approved by the Commissioner. • Completed mandated reporter training which includes training on vulnerable adult law. Additionally, providers of housing stabilization services must pass a criminal background study.		

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Verification of Provider Qualifications (For each provider type listed above. Copy rows as needed)					
	Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):		
Agency: Agencies that meet the Housing Stabilization service standards		Minnesota Department of Human Services	Every five years		
Individual: Individuals that meet the housing stabilization service standards		Minnesota Department of Human Services	Every five years		
Service Delivery Method. (Check each that applies):					
	Participant-directed	X	Provider managed		

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):

Service Title: Housing Consultation Services

Service Definition (Scope):

Housing Consultation: planning services that are person-centered and assist a person with the creation of the person-centered plan. Recipients People may also receive referrals to other needed services and supports based on the person-centered plan. The consultant monitors and updates the plan annually or more frequently if the person requests a plan change or experiences a change in circumstance. This service shall be separate and distinct from all other services and shall not duplicate other services or assistance available to the participant person. Housing consultation services may only be billed after approval of the plan by the Department. Systems edits will beare in place to prevent the payment of targeted case management services in the same month in which housing consultations services are billed.

Additional needs-based criteria for receiving the service, if applicable (specify):

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Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

Categorically needy (specify limits):

Housing consultation services are available one time, annually. Additional sessions may be authorized by the Department if the recipient person becomes homeless or experiences a significant change in a condition that impacts their housing, or when a person requests an update or change to their plan. To avoid conflict of interest, an individual a person cannot receive housing consultation services and housing stabilization services from the same provider.

Recipient The person must be living in, or planning to transition to a new home in a community- based setting. These services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. For persons residing in an institutional setting, providers may not bill for services until the recipient person has transitioned to a community-based setting.

Remote support-Housing Consultation

- Remote support: A real-time, two-way communication between the provider and the person. For housing consultation, remote support can only be performed through telephone or secure video conferencing.
- Providers must document that the plan was completed remotely and why it was a remote planning session. The case notes must also identify the staff who delivered services, the date of service, the method of contact and place of service (i.e. office or community).

Medically needy (specify limits):

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Housing consultation services are available one time, annually. Additional sessions may be authorized by the Department if the <u>recipient person</u> becomes homeless or experiences a significant change in a condition that impacts their housing, or when a person requests an update or change to their plan. To avoid conflict of interest, an individual cannot receive housing consultation services and housing stabilization services from the same provider.

Recipient The person must be living in or planning to transition to a new home in a community-based setting. These services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. For persons residing in an institutional setting, providers may not bill for services until the recipient person has transitioned to a community-based setting.

Remote support-Housing Consultation

- Remote support: A real-time, two-way communication between the provider and the
 person. For housing consultation, remote support can only be performed through
 telephone or secure video conferencing.
- Providers must document that the plan was completed remotely and why it was a remote planning session. The case notes must also identify the staff who delivered services, the date of service, the method of contact and place of service (i.e. office or community).

Provider Qualifications (For each type of provider. Copy rows as needed):					
Provider Type (Specify):	License (Specify):	Certification (Specify):	Other Standard (Specify):		
Agency: Agencies that meet the housing consultation service standards			Agency providers of Housing Consultation services must assure staff providing the service have: • Knowledge of local housing resources and must not have a direct or indirect financial interest in the property or housing the participant selects. • Completed training approved by the Commissioner. Additionally, providers of Housing Consultation services must apply the standards in Minnesota Statutes, chapter 245C concerning criminal background studies.		
Individual: Individuals that meet the housing			Individual providers of housing consultation services must assure they have:		

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consultation service standards Verification of Prineeded):	ovider Qualifications (For eac	ch pro	and must financial housing to Complete Commiss Additiona Consultation criminal box	lly, providers of Housing on services must pass a tackground study.
Provider Type (Specify):	Entity Responsible f		ification	Frequency of Verification (Specify):
Agency: Agencies that meet the housing consultation service standards	cy: Minnesota Department of Human Services cies that he housing ltation		Every five years	
Individual: Individuals that meet the housing consultation service standards	Minnesota Department of H	uman S	Services	Every five years
	Method. (Check each that applie	es):		
 Participant-direct 	eted	X	Provider mana	aged

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2. □ Policies Concerning Payment for State plan HCBS Furnished by Relatives, Legally Responsible Individuals, and Legal Guardians. (By checking this box the state assures that): There are policies pertaining to payment the state makes to qualified persons furnishing State plan HCBS, who are relatives of the individual. There are additional policies and controls if the state makes payment to qualified legally responsible individuals or legal guardians who provide State Plan HCBS. (Specify (a) who may be paid to provide State plan HCBS; (b) the specific State plan HCBS that can be provided; (c) how the state ensures that the provision of services by such persons is in the best interest of the individual; (d) the state's strategies for ongoing monitoring of services provided by such persons; (e) the controls to ensure that payments are made only for services rendered; and (f) if legally responsible individuals may provide personal care or similar services, the policies to determine and ensure that the services are extraordinary (over and above that which would ordinarily be provided by a legally responsible individual):

Participant-Direction of Services

Definition: Participant-direction means self-direction of services per $\S1915(i)(1)(G)(iii)$.

1. **Election of Participant-Direction**. (Select one):

The state does not offer opportunity for participant-direction of State plan HCBS.
 Every participant in State plan HCBS (or the participant's representative) is afforded the opportunity to elect to direct services. Alternate service delivery methods are available for participants who decide not to direct their services.
 Participants in State plan HCBS (or the participant's representative) are afforded the opportunity to direct some or all of their services, subject to criteria specified by the state. (Specify criteria):

2. Description of Participant-Direction. (Provide an overview of the opportunities for participant-direction under the State plan HCBS, including: (a) the nature of the opportunities afforded; (b) how participants may take advantage of these opportunities; (c) the entities that support individuals who direct their services and the supports that they provide; and, (d) other relevant information about the approach to participant-direction):

3. Limited Implementation of Participant-Direction. (Participant direction is a mode of service delivery, not a Medicaid service, and so is not subject to state wideness requirements. Select one):

O Participant direction is available in all geographic areas in which State plan HCBS are available.

Participant-direction is available only to individuals who reside in the following geographic areas or political subdivisions of the state. Individuals who reside in these areas may elect self-directed service delivery options offered by the state, or may choose instead to receive comparable services through the benefit's standard service delivery methods that are in effect in all geographic areas in which State plan HCBS are available. (*Specify the areas of the state affected by this option*):

4. Participant-Directed Services. (Indicate the State plan HCBS that may be participant-directed and the

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authority offered for each. Add lines as required):

Participant-Directed Service	Employer Authority	Budget Authority

5. Financial Management. (*Select one*):

X	Financial Management is not furnished. Standard Medicaid payment mechanisms are used.
0	Financial Management is furnished as a Medicaid administrative activity necessary for administration of the Medicaid State plan.

- 6. Participant–Directed Person-Centered Service Plan. (By checking this box the state assures that): Based on the independent assessment required under 42 CFR §441.720, the individualized person-centered service plan is developed jointly with the individual, meets federal requirements at 42 CFR §441.725, and:
 - Specifies the State plan HCBS that the individual will be responsible for directing;

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• Identifies the methods by which the individual will plan, direct or control services, including whether the individual will exercise authority over the employment of service providers and/or authority over expenditures from the individualized budget;

- Includes appropriate risk management techniques that explicitly recognize the roles and sharing of responsibilities in obtaining services in a self-directed manner and assures the appropriateness of this plan based upon the resources and support needs of the individual;
- Describes the process for facilitating voluntary and involuntary transition from self-direction including any circumstances under which transition out of self-direction is involuntary. There must be state procedures to ensure the continuity of services during the transition from self-direction to other service delivery methods; and
- Specifies the financial management supports to be provided.

<i>7</i> .	Voluntary and Involuntary Termination of Participant-Direction. (Describe how the state facilitates
	an individual's transition from participant-direction, and specify any circumstances when transition is
	involuntary):

8. Opportunities for Participant-Direction

a. Participant–Employer Authority (individual can select, manage, and dismiss State plan HCBS providers). (*Select one*):

X	Th	The state does not offer opportunity for participant-employer authority.		
0	Participants may elect participant-employer Authority (Check each that applies):			
the co-employer (managing employer) of workers who provide waiver ser the common law employer of participant-selected/recruited staff and performance.		Participant/Co-Employer . The participant (or the participant's representative) functions as the co-employer (managing employer) of workers who provide waiver services. An agency is the common law employer of participant-selected/recruited staff and performs necessary payroll and human resources functions. Supports are available to assist the participant in conducting employer-related functions.		
		Participant/Common Law Employer . The participant (or the participant's representative) is the common law employer of workers who provide waiver services. An IRS-approved Fiscal/Employer Agent functions as the participant's agent in performing payroll and other employer responsibilities that are required by federal and state law. Supports are available to assist the participant in conducting employer-related functions.		

b. Participant–Budget Authority (individual directs a budget that does not result in payment for medical assistance to the individual). (*Select one*):

X	The state does not offer opportunity for participants to direct a budget.	
С	Participants may elect Participant–Budget Authority.	
	Participant-Directed Budget . (Describe in detail the method(s) that are used to establish the amount of the budget over which the participant has authority, including the method for calculating the dollar values in the budget based on reliable costs and service utilization, is applied consistently to each participant, and is adjusted to reflect changes in individual assessments and service plans. Information about these method(s) must be made publicly	

available and included in the person-centered service plan.):

Expenditure Safeguards. (Describe the safeguards that have been established for the timely prevention of the premature depletion of the participant-directed budget or to address potential service delivery problems that may be associated with budget underutilization and the entity (or entities) responsible for implementing these safeguards.

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Quality Improvement Strategy

Quality Measures

(Describe the state's quality improvement strategy. For each requirement, and lettered sub-requirement, complete the table below):

- 1. Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and (c document choice of services and providers.
- 2. Eligibility Requirements: (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.
- 3. Providers meet required qualifications.
- 4. Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).
- 5. The SMA retains authority and responsibility for program operations and oversight.
- 6. The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.
- 7. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.

(Table repeats for each measure for each requirement and lettered sub-requirement above.)

Requirement	Service plans address assessed needs of 1915(i) participants
Discovery	
Discovery Evidence	Percentage of plans reviewed that document services to address all of the person's assessed needs.
(Performance Measure)	 Numerator: Number of plans reviewed that address all of the assessed needs.
	 Denominator: Number of plans reviewed by Department staff.
Discovery Activity	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System.
(Source of Data & sample size)	

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	Monitoring Responsibilities (Agency or entity that conducts discovery activities)	Sample Size: 8/30 Methodology ¹ -of all provider files. All service plans. Performance Standard: 90%. ² State Medicaid Agency Department of Human Services
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be is responsible for monitoring service plans. For those service plans that do not comply with the performance indicators, the Department will work with providers to ensure remediation compliance takes place within 30 days of notice of the finding. Performance issues that require remediation will result in corrective action plans developed by the provider within 30 days of being informed of the finding. The Department will review and approve all corrective action plans and will continuously monitor providers' performance until the issue is resolved.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Service plans are updated annually
Discovery	
Discovery Evidence (Performance Measure)	 Percentage of plans reviewed that are updated annually. Numerator: Number of plans reviewed in which the most recent plan has been updated within the past 12 months. Denominator: Number of cases re-evaluated. Performance Standard: 90%.
Discovery Activity	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All cases with an annual re-evaluation.

^{1—}8/30 file review methodology is used by the National Committee for Quality Assurance (NCQA) of health plans inevaluating health plan accreditation. Through this methodology a random sample of 30 files are selected. 8 files are reviewed for the particular standard. If all 8 files meet the standard, then the standard has passed. If less than 8 meet the standard, an additional 22 files are reviewed to evaluate the standard. https://www.ncqa.org/Portals/0/Programs/Accreditation/8_30%20Methodology.pdf?ver=2018_01_10_154243_267

² When applicable performance standards are listed. The Department reserves the right to adjust standards after initial baseline data is collected.

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	(Source of Data & sample size)	
	Monitoring Responsibilities	State Medicaid Agency Department of Human Services
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will beis responsible for monitoring service plans. For those service plans that do not comply with the performance indicators, the Department will—works with providers to ensure remediation compliance takes place within 30 days of being informed about the find. Performance issues that require remediation will result in corrective action plans developed by the provider within 30 days of being informed of the finding. The Department will reviews and approve all corrective action plans and will-continuously monitors providers' performance until the issue is resolved.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Service plans document choice of services, and providers.
Discovery	
Discovery Evidence (Performance Measure)	Percentage of service plans reviewed that document the recipient's choice between/among services and providers. • Numerator: Number of service plans reviewed in which participant choice was documented • Denominator: Number of service plans reviewed by Department staff. Performance Standard: 90%
Discovery Activity (Source of Data & sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: 8/30 methodology All service plans.
Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency Department of Human Services

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Frequency every 5 years Remediation Remediation The Department will be is responsible for monitoring service plans. For those Responsibilities service plans that do not comply with the performance indicators, the Department (Who corrects, will works with providers to ensure remediation compliance takes place within 30 analyzes, and days of notice of the finding. Performance issues that require remediation will aggregates result in corrective action plans developed by the provider within 30 days of being remediation informed of the finding. The Department will-reviews and approve all corrective $activities; \ required$ timeframes for action plans and will-continuously monitors providers' performance until the issue remediation) is resolved. **Frequency**

Requirement	Providers meet required qualifications
Discovery	
Discovery Evidence (Performance Measure)	Percentage of enrolled provider applications that meet required qualifications. Numerator: Number of enrolled provider applications that meet all required standards Denominator: Number of enrolled providers who have applied for 1915(i) housing stabilization services. Performance Standard: 100%
Discovery Activity (Source of Data & sample size) Monitoring Responsibilities (Agency or entity that conducts discovery activities)	All provider agency applications are reviewed prior to approval. Data Source: Provider enrollment data tracked by Department staff through MMIS. Sample Size: All providers applying to deliver 1915(i) housing stabilization services. State Medicaid Agency Department of Human Services
Frequency	Every 5 years
Remediation	
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department verifies that providers initially and continually meet required certification standards and adhere to other standards prior to their furnishing housing stabilization services. The Department will reviews provider qualifications upon initial enrollment, and every five years thereafter, to ensure providers meet compliance standards. Providers who do not meet required certification standards will not qualify to provide housing stabilization services.
Frequency	Annually

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(of Analysis and Aggregation)

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Settings meet the HCBS setting requirements as specified in this SPA
In order to provide housing stabilization-sustaining services, providers must submit documentation attesting that the recipient lives in a HCBS-compliant setting. Measure #1: Percentage of recipients determined eligible in the past 12 months that have a provider attestation that recipient lives in an HCBS-compliant setting. • Numerator: Number of recipient files with the provider attestation. • Denominator: Number of recipient files reviewed. Performance Standard: 100% Measure #2: Percentage of recipients who had a recertification in the past 12 months that have a provider attestation that meets HCBS settings requirements.
 Numerator: Number of recipient files with the provider attestation. Denominator: Number of recipient files reviewed. Performance Standard: 100%
Department staff will-review service plans to verify the recipient lives in a compliant setting. Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System.
Sample Size: All recipients of state plan HCBS.
State Medicaid Agency Department of Human Services
Ongoing
Recipients residing in settings that do not meet the requirements described in this plan may not receive housing stabilization- sustaining services.

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	eframes for vediation)	
(of A	equency Analysis and gregation)	Annually

Requirement	The SMA retains authority and responsibility for program operations and oversight
Discovery	
Discovery Evidence	Percent of corrective actions that were resolved over the course of the most recent review cycle.
(Performance Measure)	Numerator: Number of corrective actions that were resolved.
	Denominator: Number of corrective action plans issued/approved in the most recent review cycle.
	Performance Review: 90%
Discovery Activity	The Department will collects & reviews regular reports as well as conducts random monitoring of service providers.
(Source of Data & sample size)	Data Source: Data manually tracked by Department staff through the Housing Stabilization Data System.
Monitoring Responsibilities	State Medicaid Agency Department of Human Services
(Agency or entity that conducts discovery activities)	
Frequency	Ongoing
Remediation	
Remediation Responsibilities	The Department will works with provider to ensure remediation compliance takes place within a designated period. The corrective action plan includes a timeline and
(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	describes how service plans will be corrected.
Frequency (of Analysis and Aggregation)	Quarterly

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Discovery	Discovery		
Discovery Evidence (Performance Measure)	Number and percent of claims paid to active providers during the review period in accordance with the published rate on the date of service. • Numerator: Number of claims paid to active providers at the correct rate. • Denominator: Number of housing stabilization service claims paid in the sample. • Performance Review: 90%		
Discovery Activity (Source of Data & sample size)	Department staff will-review a sample of all paid claims from MMIS/MCO data. Data Source: MMIS Claims data; and MCO data Sample Size: 8/30 file methodology for file review, All claims.		
Monitoring Responsibilities	State Medicaid Agency Department of Human Services		
(Agency or entity that conducts discovery activities)			
Frequency	Ongoing		
Remediation			
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will engages in continuous and on-going review and development of MMIS claims edits/MCO claims payments to ensure claims are properly paid.		
Frequency (of Analysis and Aggregation)	Semi-annual reports of MMIS claims/MCO claims and edit development		

Requirement	The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints
Discovery	
Discovery Evidence (Performance Measure)	Percentage of providers who complete training on child protection, maltreatment of vulnerable adults, and responsibilities as mandated reporters. • Numerator: Number of providers who have completed training on child protection, maltreatment of vulnerable adults, and responsibilities as mandated reporters.
	 Denominator: Number of enrolled providers of housing stabilization services.
	Performance Review: 100%

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		Denominator: Number of enrolled providers of housing stabilization services. Performance Previous 100%
		Performance Review: 100%
	Discovery Activity (Source of Data & sample size)	All provider agency applications are reviewed prior to approval. Data Source: Provider enrollment and eligibility data manually tracked by Department staff.
		Sample size: All provider applications are reviewed for mandated training.
	Monitoring Responsibilities	State Medicaid Agency Department of Human Services and contracted entity
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
Remediation		
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department has a process in place for reporting abuse and neglect that will be applied to the provider working with beneficiaries. All providers working directly with beneficiaries are required to take training addressing issues when working with vulnerable adults and how to report instances of maltreatment.
	Frequency (of Analysis and Aggregation)	Annually

Requiren	Eligibility Requirements: an evaluation for 1915(i) State plate provided to all applicants for whom there is reasonable indicated services may be needed in the future.	<u> </u>
Discovery		
Discove Eviden	Measure #1: Percentage of applications applicants for 1951(i) Department completed an eligibility determination of medical	
Measure _,	• Numerator: Number of applications applicants with a determination of medical needeligibility.	completed
	 Denominator: Number of applications applicants to the for 1915(i) services. 	e Department
	Performance Standard: 90%	

§1915(i) State plan HCBS

State: **Minnesota** TN: 24-0045

Supersedes: 24-0002, 23-0030, 22-0017, 21-0004, roved: 18-0008

Effective: July 1, 2025 Approved: 18-0008

(Discovery Activity (Source of Data & sample size)	Department staff will review data from MMIS and the Housing Stabilization Data System to determine whether all recipients who submitted an application also received a determination of medical needeligibility . Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All recipients-applicants-of-state-plan-HCBS .
] (t	Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency Department of Human Services
	Frequency	Ongoing
	nediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will beis responsible for determinations of medical needeligibility. For those determinations that do not comply, the Department will work to ensure remediation takes place within 30 days.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Eligibility Requirements: the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately	
Discovery	Discovery	
Discovery Evidence (Performance	Percentage of new recipients with a determination of medical need eligibility that included a review of all criteria.	
Measure)	Numerator: Number of cases reviewed that included a review of all medical need eligibility criteria.	
	Denominator: Number of new recipients' cases reviewed.	
	Performance Standard: 90%	
Discovery Activity	Department staff will-review a sample of applications and compare the outcome of the medical need eligibility determinations to program policies to determine whether	
(Source of Data &	requirements were applied appropriately.	
sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System.	

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Supersedes: 24-0002, 23-0030, 22-0017, 21-0004, TN: 24-0045 18-0008

State: Minnesota

Effective: July 1, 2025 Approved:

		Sample Size: 8/30 Methodology All new recipients.
	Monitoring Responsibilities	State Medicaid Agency Department of Human Services
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be is responsible for determinations of medical needeligibility. The Department will reviews the processes and instruments used for determinations annually, and ensure remediation actions for changing these processes and instruments take place within a designated period.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Eligibility Requirements: the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS
Discovery	
Discovery Evidence (Performance Measure)	Percentage of annual reevaluations for 19 <u>1551</u> (i) service in which the Department completed a determination of medical needeligibility . • Numerator: Number of reevaluations with a completed determination of eligibility .
	Denominator: Number of reevaluations submitted to the Department.
	Performance Standard: 100%
Discovery Activity (Source of Data & sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All cases with an annual re-evaluation.
Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency Department of Human Services

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State: **Minnesota** TN:

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Supersedes: 24-0002, 23-0030, 22-0017, 21-

24-0045

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	Frequency	Ongoing
K	Remediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will prevent payment of services if the recipient has not received an assessment within the previous 365 days. The Department will continuously monitor systems edits to ensure claims are properly paid or denied.
	Frequency (of Analysis and Aggregation)	Annually

System Improvement:					
(Describe process for systems improvement as a result of aggregated discovery and remediation activities.)					
Methods for Analyzing Data and Prioritizing Need for System Improvement		and		Method for Evaluating Effectiveness of System Changes	

The state Medicaid agency Department will regularly surveys recipients, stakeholders, providers and organizations regarding the quality, design, and implementation of the services. A team of program and policy staff from the State Medicaid Agency Department will reviews and analyzes collected survey, performance measure, and remediation data. This team will make recommendations for systems and program improvement strategies. Problems or concerns requiring intervention beyond existing remediation processes will be targeted for new/improved policy and/or procedure development, testing, and implementation.

State of Minnesota TN: 24-0045 Effective July 1, 2025

§1915-i-A	HCBS
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Supplement 5 to Attachment 4.19-B Page 1 Supersedes: 24-0018, 18-0008

Approved: _____

Methods and Standards for Establishing Payment Rates

1. Services Provided Under Section 1915(i) of the Social Security Act. For each optional service, describe the methods and standards used to set the associated payment rate. (*Check each that applies, and describe methods and standards to set rates*):

(0.110	en euen man appreces, una ueste nee meme us una sumuun us ne ser nares).
	HCBS Case Management
	HCBS Homemaker
	HCBS Home Health Aide
	HCBS Personal Care
	HCBS Adult Day Health
	HCBS Habilitation
	HCBS Respite Care
For	Individuals with Chronic Mental Illness, the following services:
	HCBS Day Treatment or Other Partial Hospitalization Services
	HCBS Psychosocial Rehabilitation
	HCBS Clinic Services (whether or not furnished in a facility for CMI)
X	Other Services (specify below)

State of Minnesota TN: 24-0045 Effective July 1, 2025 §1915-i-A HCBS

Supplement 5 to Attachment 4.19-B

Approved: _____

Supersedes: 24-0018, 18-0008

All public, private and tribal (defined as an IHS or 638 facility) providers are reimbursed as described below:

Effective July 1, 2025, housing stabilization services - transition are paid the lower of the submitted charge, or \$17.17 per 15-minute unit.

Effective July 1, 2025, housing stabilization services - sustaining are paid the lower of the submitted charge, or \$17.17 per 15-minute unit.

Effective July 1, 2025, consultation services are paid the lower of the submitted charge, or \$174.22 per session.