

March 11 – March 24, 2025

## Systems announcements

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We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

## Important reminders

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Providers are required to verify member eligibility. Use [MN–ITS](#) or call the automated Eligibility Verification System at 651-431-2700 or 800-366-5411 option 1. Review the [Verifying MHCP Eligibility in MN–ITS](#) and [Understanding Eligibility Results in MN–ITS](#) videos for more information.

## Current news and updates

### Mode 3 transportation claims denying for mileage procedure code S0215

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Minnesota Health Care Programs (MHCP) has identified a system issue affecting claims for mode 3 transportation submitted by county and tribal agencies and transportation brokers. This issue specifically impacts claims with mileage procedure code S0215.

In a correction to the Provider News posted on January 24, 2025, we clarify that this issue affects only mode 3 transportation claims, not mode 4. Providers should continue billing mode 3 transportation as usual, using procedure code A0100 combined with S0215. Note that while the mileage line (S0215) will deny, the base rate line (A0100) will still be paid.

We are actively working to resolve this issue. Once corrected, we will reprocess the affected claims and publish an updated Provider News announcement confirming the date we have reprocessed the denied mileage lines on affected claims. (pub. 3/17/25)

### Consultation providers need to check their MN–ITS mailbox for claims memo

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On March 14, 2025, Minnesota Health Care Programs (MHCP) sent memos to some consultation services providers about claims submissions. Providers who will receive the memo will find it in their **PRVLTR** folder in their MN–ITS mailbox. The memo will provide further information and instructions.

If you did not receive a memo, you do not need to do anything.

If you have any questions, contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 3/17/25)

### Additional steps for licensed behavior analysts enrolling as QSPs

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This is a follow-up to the Feb. 14, 2025, Provider News regarding the enrollment of licensed behavior analysts (LBAs) as qualified supervising professionals (QSPs) for Early Intensive Developmental and Behavioral Intervention (EIDBI) services.

LBAs serving as QSPs are responsible for developing and monitoring comprehensive treatment plans, supervising applied behavior analysis services, and ensuring high-quality, individualized care for individuals receiving EIDBI services.

**Next Steps for LBA Providers Enrolling as QSPs:**

- Review the Level I, II and III EIDBI Providers section of the [EIDBI Enrollment Criteria and Forms](#) page for information on which credentials and services are required to be added to individual records.
- Complete the [EIDBI Qualified Supervising Professionals Assurance Statement \(DHS-7120C\) \(PDF\)](#) and submit proof of licensure using MPSE or fax.
  - Organizations submitting licensure on behalf of an individual provider in MPSE will use the [Organization to Individual Affiliations](#) guide.
  - Individual providers submitting licensure in MPSE will use the [Enrollment Record Request](#) guide.
- Agencies affiliating an LBA as a QSP must also complete and submit the [EIDBI Provider Agency Assurance Statement \(DHS-7120B\) \(PDF\)](#) to Minnesota Health Care Programs and add the QSP as a managing employee for the EIDBI enrollment record.
  - To submit the DHS-7120B using MPSE, follow the instructions to complete an [Enrollment Record Request](#) in the organization's portfolio. When completing the enrollment record request, organizations can add the QSP to the **Owners and Authorized Persons** page with the **Managing Employee** role type.
- Refer to the [QSP qualifications, roles, and responsibilities](#) section of the EIDBI policy manual. (pub. 3/14/25)

## Rate updates and resubmission of residential claims for SUD treatment services

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Minnesota rates for substance use disorder (SUD) treatment services have changed due to approval of state plan amendments. State plan amendment changes included:

- Minnesota has adopted the 1115 SUD waiver base rates to be used for SUD treatment services where applicable. This change allows services provided to Behavioral Health Fund recipients (major program OO) to be paid at the same rate as Medical Assistance (MA) recipients.
  - New residential base rates ([State Plan Amendment effective July 1, 2024](#))
  - New nonresidential/outpatient rates ([State Plan Amendment effective Jan. 1, 2025](#))
- Residential services received a 3% rate increase ([State Plan Amendment effective Jan. 1, 2025](#))

### Resubmit claims for residential treatment services for members in major program OO Behavioral Health Fund

Residential services providers must resubmit claims for major program OO for dates of service July 1, 2024 through Feb. 28, 2025, using the current value 25 code from [Residential Value Codes for Billing Direct Access](#) table to be reimbursed at the higher rate.

### Nonresidential/outpatient services

DHS has already reprocessed nonresidential claims with dates of service beginning Jan. 1, 2025. The reprocessed claims will show up on your Remittance Advice for March 14, 2025.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have any questions about this message. Email questions about state plan amendments, SUD residential and outpatient rates to [sud.direct.access.dhs@state.mn.us](mailto:sud.direct.access.dhs@state.mn.us) (pub. 3/13/25)

## Rate adjustments for certain mental health services

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The Minnesota Legislature has approved rate adjustments for certain mental health services. The following changes are:

- **Effective Feb. 1, 2025:** The mental health service rates set by the resource-based relative value scale (RBRVS) are equal to 83 percent of the Medicare Physician Fee Schedule. Refer to the [Mental Health Codes and Maximum Adjusted Fee For Service Rate by Date of Rate Change \(PDF\)](#) for more information.
- **Effective Jan. 1, 2025:** Annual adjustments from the midpoint of the rate year, utilizing the Centers for Medicare and Medicaid Services Medicare Economic Index, as forecasted in the fourth quarter of the prior calendar year. Refer to the Notes column in the [Mental Health Codes and Maximum Adjusted Fee For Service Rate by Date of Rate Change \(PDF\)](#), where sections are marked with **D**, for more information.

We will reprocess claims and you do not need to take any further action.

Refer to the following headings in the [Payment Methodology – Non-Hospital](#) section of the Minnesota Health Care Programs (MHCP) Provider Manual for more details.

- Legislative Changes Related to Rates
- Mental Health

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 3/10/25)

## New online form for Local County or Tribal Agency Monthly Transportation Report

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The Minnesota Department of Human Services has a new online form for the Local County or Tribal Agency Monthly Transportation Report (DHS-8214). Lead agency providers should know the following:

- **New link now available:** Use [Local County or Tribal Agency Monthly Transportation Report \(DHS-8214\)](#) to submit information.
- **Updating of records and bookmarks is critical:** Providers should update records and bookmarks with the new link. The previous online form link will be unavailable soon.

Email [transportation.DHS@state.mn.us](mailto:transportation.DHS@state.mn.us) with questions about this message. (pub. 3/10/25)

## Frequently asked questions resource for mental health in special education (MH-SPED) now available

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The Minnesota Department of Human Services (DHS) now has a frequently asked questions (FAQs) resource for MH-SPED available on the [School Mental Health Services](#) webpage.

The [FAQs resource](#) answers questions about services and providers; billing and Medical Assistance; documentation; treatment supervision; and includes additional resources for MH-SPED. MH-SPED refers to mental health services provided through an Individualized Education Program or Individualized Family Service Plan. These services, as detailed in the Minnesota Health Care Programs Provider Manual, are specific assessments and interventions provided when determined to be medically necessary by qualified professionals in an educational setting.

The Minnesota Department of Education and DHS will hold their next virtual [Office Hours](#) from 3 to 4 p.m. on Monday, March 10. Office hours are held the second Monday of each month via Webex and are intended for any school staff throughout Minnesota to receive guidance in navigating new and existing behavioral health opportunities. (pub. 3/7/25)

## Behavioral Health Homes (BHH) claims reprocessing

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Minnesota Health Care Programs (MHCP) has identified an internal duplicate fee-for-service payment error of the 3 percent increase for BHH services (refer to [Minnesota Statutes, 256B.761 \(e\)](#)) backdated to date of service Jan. 1, 2024, and will take back payments we paid in error.

Correct payments will appear starting with your March 14, 2025, remittance advice (RA). We will continue to reprocess claims, and any takeback amounts will be shown on future RAs. You do not need to take any further action. We will post a follow-up message after the reprocessing is complete. (pub. 3/6/25)

## Upcoming HHAeXchange software redesign

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All providers required to complete electronic visit verification (EVV) with an HHAeXchange portal will transition to redesigned software in March. This update is designed to improve your experience, streamline workflows, and enhance overall system functionality without disrupting services.

Beginning March 3, 2025, provider portals began migrating to the redesigned HHAeXchange software. **No action is required from you.** The transition will occur automatically, and HHAeXchange will handle all necessary updates.

HHAeXchange is sending emails to providers from [customerexperience@hhaexchange.com](mailto:customerexperience@hhaexchange.com) in the coming weeks announcing the redesigned system. The email includes helpful resources to support a smooth transition. Contact HHAX using the [HHAX Client Support Portal](#) if you have questions about the redesign. (3/6/25)

## CFSS weekly Q & A sessions and CFSS provider agency office hours combine in April

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The Community First Services and Supports (CFSS) weekly questions and answers sessions being held on Thursdays from 11 a.m. to noon will end on March 27, 2025.

Starting **April 8, 2025**, the CFSS weekly Q & A sessions will combine with the CFSS provider agency office hours being held biweekly on **Tuesdays from 11 a.m. to noon**.

The newly combined office hours will be hosted by both CFSS policy and CFSS enrollment staff members. Staff members will answer questions about the PCA to CFSS transition and other policy questions as well as questions about CFSS provider enrollment.

Upcoming office hours will be held on the following dates:

- Tuesday, April 8, 2025
- Tuesday, April 22, 2025
- Tuesday, May 6, 2025
- Tuesday, May 20, 2025

To register, click [CFSS Provider Agency Office Hours registration](#). (pub. 3/6/25)

## Lower limb prosthetics authorization requirement update

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Minnesota Health Care Programs (MHCP) is changing the prior authorization requirements for the following lower limb prosthetics (HCPCS) **from** “always required” **to** “sometimes required” effective March 1, 2025:

- Partial foot prosthetics (L5000, L5010, L5020)
- Ankle prosthetics (L5050, L5060)
- Below knee prosthetics (L5100, L5105)
- Above knee prosthetics (L5200 to L5230)
- Below knee, molded socket, shin, solid ankle cushion heel (SACH) foot, endoskeletal system (L5301)
- Above knee, molded socket, open end, SACH foot, endoskeletal system, single axis knee (L5321)
- Test socket prosthetics additions (L5618 to L5628)
- Various prosthetic sockets (L5629 to L5653)
- Socket inserts L5654 to L5699 (L5654 to L5699)
- Protective covers (L5704 to L5707)
- Exoskeletal knee-shin system additions (L5710 to L5780)
- Vacuum pumps (L5781 to L5783)
- Exoskeletal prosthetic additions (L5785 to L5795)
- Most endoskeletal knee or hip system additions (L5810 to L5855, L5910 to L5926, L5940 to L5960, L5962 to L5966)
- Most ankle and/or foot prosthetic additions (L5968, L5970 to L5972, L5974 to L5986, L5988, L5990)

Authorization will be required if these codes are recreational devices or exceed MHCP quantity limits. These codes allow one per device, except test sockets (L5618 to L5628) and socket inserts (L5654 to L5699), which allow two per device. Use modifier U1 for bathing devices and modifier U2 for recreational devices. Authorization is not required for member’s initial devices for everyday use or for bathing or showering. Bathing devices only require authorization if they are the member’s third device. Recreational devices, regardless of the individual HCPCS code, always require authorization. Subsequent new devices for any purpose require authorization.

Refer to the [Orthotics and Prosthetics](#) section of the MHCP Provider Manual for more information. Refer to the [Medical Supply Coverage Guide](#) for authorization requirements and quantity limits. Use the [MHCP Provider Resource Center Contact Request](#) or call 651-431-2700 or 800-366-5411 if you have questions about this update. (pub. 3/6/25)

## Upcoming webinar for school-based providers address youth behavioral health

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School-based mental health and substance use disorder professionals are invited to explore topics related to effective care for youth experiencing a behavioral health crisis in this webinar-based training series. The course content has been

revised to incorporate attendee feedback, with a focus on post-pandemic behavioral health challenges. The Minnesota Department of Human Services has partnered with the Training Institute at People Incorporated to provide live trainings throughout 2025 and offer recorded versions for later viewing.

The **Conducting Reimbursable Behavioral Health Services in Schools** webinar is scheduled from 3:30 – 5 p.m. on April 2, 2025. In this webinar, you will gain a comprehensive understanding of scope of practice, therapeutic interventions and skills required for effective billing practices, ensuring compliance and accuracy in documentation so that schools can be properly reimbursed for Individualized Education Programs behavioral health services. Go to the [Conducting Reimbursable Behavioral Health Services in Schools](#) webpage to review the webinar description and to register. (pub. 3/6/25)

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## Minnesota Health Care Programs (MHCP) offers recuperative care resources and MN–ITS training

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MHCP offers free resources and MN–ITS training for enrolled MHCP providers who bill for recuperative care. Providers must be enrolled as a recuperative care facility or providing recuperative care services to attend the training.

Refer to the [Recuperative Care Resource and MN–ITS Training](#) webpage for dates, time and registration information.

Call the MHCP Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 3/3/25)

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## Positive Supports Rule, Minnesota Rules, 9544 training video available

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Minnesota Department of Human Services and its partners have developed a new training video about [Minnesota Rules, 9544](#), commonly known as the Positive Supports Rule or the rule on positive support strategies and restrictive interventions. The 37-minute training video is optional and is intended for all service providers licensed under [Minnesota Statutes, 245A](#), except:

- Providers licensed under [Minnesota Statutes, 245D](#), who must follow additional guidelines.
- Child care providers, who are exempt from these requirements under [Minnesota Statutes, 245.8251](#), subdivision 1 and [Minnesota Statutes, 142B.63](#).

You will find the [Minnesota Rule 9544 Training](#) video on YouTube. Email [PositiveSupports@state.mn.us](mailto:PositiveSupports@state.mn.us) if you have comments or questions about the training. (pub. 2/27/25)

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## Minnesota Child and Teen Checkups (C&TC) syphilis screening and suicide risk screening recommendations take effect Oct. 1, 2025

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Minnesota Department of Human Services (DHS) will add the following recommended components of care to the Minnesota C&TC Schedule of Age-Related Screening Standards (DHS-3379) effective Oct. 1, 2025:

- Syphilis screening at least once for young adults 18 years and older, and
- Suicide risk screening beginning at age 12 years

The American Academy of Pediatrics Recommendations for Preventive Pediatric Health Care Bright Futures Periodicity Schedule, U.S Preventive Services Task Force, Centers for Disease Control and Prevention, and the Minnesota Department of Health (MDH) recommend these updates. You are strongly encouraged to complete the recommended components as part of a C&TC visit.

We will update the [Minnesota C&TC Schedule of Age-Related Screening Standards \(DHS-3379\)](#) and other relevant publications to reflect this change. MDH will post a new Syphilis Screening fact sheet and Suicide Risk Screening fact sheet on the [MDH Child and Teen Checkups Fact Sheets](#) webpage July 1, 2025, to allow time for clinics to become familiar with procedures and update protocols as needed before Oct. 1, 2025. (pub. 2/25/25)

## Licensed behavior analysts are now eligible to enroll as qualified supervising professionals for Early Intensive Developmental and Behavioral Intervention services

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Licensed behavior analysts (LBAs) can enroll as a qualified supervising professional (QSP) for Early Intensive Developmental and Behavioral Intervention (EIDBI) services effective Jan. 1, 2025. This update is intended to expand access to EIDBI services by allowing LBAs to oversee treatment for individuals with autism spectrum disorder and related conditions.

LBAs will be responsible as QSPs for developing and monitoring comprehensive treatment plans, supervising applied behavior analysis services, and ensuring high-quality, individualized care for members receiving EIDBI services. This update aligns with Minnesota's commitment to increasing EIDBI provider capacity and improving access to early intervention services for children and families.

Providers who want to enroll as a QSP must complete the [EIDBI Qualified Supervising Professionals Assurance Statement \(DHS-7120C\) \(PDF\)](#) and submit proof of licensure. Agencies who want to affiliate the LBA as a QSP to their organization must complete the [EIDBI Provider Agency Assurance Statement \(DHS-7120B\) \(PDF\)](#).

Review the [EIDBI Provider Enrollment Criteria and Forms](#) section of the Minnesota Health Care Programs Provider Manual for information about enrollment requirements and the application process. Review the [QSP qualifications, roles and responsibilities](#) section of the EIDBI policy manual for information about QSP qualifications and responsibilities (pub. 2/14/25)

## Member eligibility verification

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With the MinnesotaCare expansion in effect as of January 1 (for more information, refer to [DHS Bulletin 24-21-10](#) and the [MinnesotaCare coverage expansion](#) message published Nov. 19, 2024), new enrollees are now receiving MinnesotaCare coverage. Make sure to follow the correct steps to check eligibility. Some MinnesotaCare enrollees will be on fee-for-service rather than managed care plans, and do not have managed care ID cards.

Verify member eligibility using [MN-ITS](#) or by calling the automated Eligibility Verification System at 651-431-2700 or 800-366-5411 option 1. Please review the [Verifying MHCP Eligibility in MN-ITS](#) and [Understanding Eligibility Results in MN-ITS](#) videos for more information. (pub. 2/13/25)

## RSV vaccine approved for pregnant people update

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Minnesota Health Care Programs (MHCP) covers the administration of the RSV vaccine ABRYSV0 (CPT code 90678) for pregnant people effective Aug. 21, 2023.

Before administering the RSV vaccine ABRYSV0, providers need to verify the pregnant member's eligibility for major program and eligibility type by using the [eligibility verification](#) request feature in MN-ITS. The pregnant member must be eligible for one of the following listed major programs **and** one of the following listed eligibility types:

- Major programs: EH, IM, MA, NM, KK or LL
- Eligibility types: PC, PX, 2P, 2X, P1 or P2

Members must report any updated information to their county of residence.

Providers should refer to the following for billing information:

- For members 18 years old and younger: [Billing for Child Vaccines](#) in the Immunizations and Vaccinations section of the MHCP Provider Manual
- For members 19 years old or older: [Billing for Adult and Non MnVFC Vaccines](#) in the Immunizations and Vaccinations section of the MHCP Provider Manual

Additionally, we reprocessed claims back to dates of service beginning Aug. 21, 2023. Reprocessed claims appeared on remittance advices for Dec. 3, 2024.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 2/12/25)

## **DHS will reprocess Equipment and Supplies HCPCS code A4432 claims that denied in error**

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The Minnesota Department of Human Services will reprocess Equipment and Supplies claims for HCPCS code A4432 that were erroneously limited to three units. The reprocessed claims will be reflected on the Feb. 11, 2025, remittance advice.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 2/4/25)

## **Substance Use Disorder services Individual (H2035) and Group (H2035 HQ) remittance advice remark code N362 issue resolved**

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Minnesota Health Care Programs (MHCP) resolved the system issue for Substance Use Disorder services Individual (H2035) and Group (H2035 HQ) remittance advice remark code N362 on Jan. 14, 2025. Services provided on or after Jan. 14, 2025, that deny with code N362 are denying correctly and you will need authorization from the medical review agent.

Refer to information under the Authorization heading in the [Substance Use Disorder \(SUD\) Services](#) section of the MHCP Provider Manual for information about the six hours a days and 30 hours a week limits for H2035 and H2035 HQ hours, and follow the authorization process when hours or units exceed the limit.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have any questions about this message. Email questions about authorization to [sud.direct.access.dhs@state.mn.us](mailto:sud.direct.access.dhs@state.mn.us). (pub. 1/31/25)

## **CFSS policy staff offer CFSS provider agency bi-weekly office hours**

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Community First Services and Supports (CFSS) policy staff will hold bi-weekly office hours for CFSS provider agencies and personal care assistance (PCA) agency providers transitioning to CFSS. The office hours will focus on understanding CFSS program requirements and the information in Department of Human Services CFSS manuals. Note, this meeting is in addition to the [CFSS provider questions and answers sessions](#).

CFSS policy staff office hours will be held from 11 a.m. to noon on:

- Tuesday, March 25, 2025

There is no fee to join the CFSS policy office hours. Click on [registration for CFSS provider agency office hours](#) to attend. (pub. 1/21/25)

## **Minnesota Health Care Programs (MHCP) experiencing high call volume**

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Due to new legislative updates and revalidations, the MHCP Provider Resource Center is experiencing high call volume. You may experience a longer wait time or you will have to call back at a different time.

You may also refer to the following webpages:

- [MHCP billing resources](#) webpage for billing resources
- [MHCP provider training](#) webpage for free training sessions for specific provider types and services

We will offer free question and answer sessions for the MPSE Portal beginning Feb. 7, 2024. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for more information about the sessions. (pub. 1/29/24)

## Training

### Register for MPSE training for PCA revalidation and transition to CFSS

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In March, there are two training sessions available for personal care assistance (PCA) providers on how to revalidate using the Minnesota Provider Screening and Enrollment (MPSE) portal. These trainings are for PCA providers who have received their revalidation notice from Minnesota Health Care programs (MHCP) and wish to add Community First Services and Supports (CFSS) to their enrollment record. The trainings explain revalidation requirements and offer a live demonstration in MPSE. The trainings are scheduled for the following dates:

- Tuesday, March 11, 2025, from 1 to 4 p.m. – Register for [March 11 Revalidation Training](#)
- Tuesday, March 25, 2025, from 1 to 4 p.m. – Register for [March 25 Revalidation Training](#)

You can register for future trainings in 2025 on this topic on the [MPSE portal training](#) website.

Contact the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 with any questions. (pub. 3/3/25)

### Minnesota Provider Screening and Enrollment (MPSE) portal Questions and Answers sessions

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The Minnesota Department of Human Services will be offering weekly questions and answers sessions for the [MPSE Portal](#). Questions and answers sessions take place every Wednesday from 1 to 2 p.m. These sessions are free and no registration is required.

MPSE questions and answers sessions will be held virtually using the Microsoft Teams platform, but attendees do not need to have Microsoft Teams installed. Participants can use the browser version. Find the link to join the questions and answers session on the [MPSE portal training](#) webpage.

#### Who should attend?

- Owners of MHCP-enrolled organizations.
- Individual providers who maintain their own MHCP enrollment records.
- Employees of MHCP-enrolled organizations who maintain provider enrollment records.
- Employees of MHCP-enrolled organizations who process affiliations or do credentialing.
- Employees of MHCP-enrolled organizations responsible for MHCP compliance.
- Individuals or organizations interested in becoming an MHCP provider for the first time.
- Anyone interested in learning more about the MPSE portal.

(pub. 3/18/24)

### Minnesota Health Care Programs (MHCP) on-demand video and online training updates

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MHCP offers training for providers who provide services for members enrolled in MHCP. We have updated on-demand and online training opportunities on the [MHCP provider training](#) webpage.

#### On-demand videos

On-demand videos are arranged by category, including Minnesota Provider Screening and Enrollment Portal (MPSE), MN-ITS and Billing. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

#### Online training

Online training is arranged by content for all providers or specific providers. Training is led by an instructor who will help attendees navigate the Minnesota Department of Human Services website and locate and use MHCP provider information and other related webpages or internet-based applications such as MN-ITS. All instructor-led training is online only. (pub. 11/22/22)



## Free online Resources and MN–ITS training available

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Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the [MHCP provider training](#) webpage to review the list of available training. We have scheduled 2025 training sessions for the following:

- Child and Teens Checkups
- Community Mental Health Workers
- Consultation Services
- Dental Services
- Doula
- Early Intensive Developmental and Behavioral Intervention
- Federally Qualified Health Centers and Rural Health Clinics
- Financial Management Services
- Home Care
- Housing Stabilization Services
- Housing Support Supplemental Services
- Individualized Education Program Services
- Mental Health
- Nursing Facilities
- Personal Care Assistance/Community First Services and Supports agencies
- Psychiatric Residential Treatment Facilities
- Recuperative Care
- Substance Use Disorder
- Waiver and Alternative Care

(pub. 12/31/24) (rev. 3/3/25)

## Free online Provider Basics and MN–ITS training available

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Minnesota Health Care Programs (MHCP) is offering free online Provider Basics Resources and MN–ITS training to all enrolled MHCP providers who bill fee-for-services claims. This training is being offered monthly beginning Mar. 10, 2021.

You will learn how to navigate the MHCP provider webpages and the MHCP provider manual, and how to use MN–ITS administration, mailbox and eligibility requests (270/271) features. Go to the [Provider Basics](#) webpage to register for this training.

Claim training is not provided in this training. Refer to the [MHCP provider training](#) webpage to register for provider-specific claim training. (pub. 2/11/21)

## On-demand training videos

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Minnesota Health Care Programs (MHCP) offers free on-demand training videos arranged by category on the [MHCP provider training](#) webpage. Each video can be viewed in about 10 minutes and provides instructions on a concept or technique. The following new videos are available:

- [Request for More Information \(RFMI\)](#) – This video shows a provider how to find an RFMI in their MN–ITS mailbox and in the Minnesota Provider Screening and Enrollment (MPSE) portal.
- [Managing Electronic Funds Transfer in the Minnesota Provider Screening and Enrollment Portal](#) – This video shows a provider how to set up electronic funds transfer in the MPSE portal.

(pub. 2/11/25)

## Free online Minnesota Provider Screening and Enrollment (MPSE) training available

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Minnesota Health Care Programs provides free online training for our MPSE online portal. We have scheduled training sessions for 2025. Visit the [MPSE portal training](#) webpage to review the schedule, register for a training session, view brief online tutorials to help prepare you for class and more information. (pub. 12/17/24)

## Additional information

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- [Provider news and updates archive](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.