

January 14-27, 2025

Systems announcements

We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

MHCP wants your feedback

MHCP wants feedback from enrolled providers and invites you to take the [MHCP Provider Survey](#). We want to hear from you about what works well, what needs improvement, and what else we should be considering when we work with you to accomplish our shared goals. (pub. 8/8/24)

Modes 3-4 transportation claims denying for mileage T2003 and S0215 codes

Minnesota Health Care Programs (MHCP) has discovered a systems issue that is impacting county and tribal agencies and transportation brokers claims. The service lines are denying for mileage with procedure codes S0215 and T2003. The A0100 (base rate) service lines are paying.

Providers should not submit claims for Modes 3-4 transportation services at this time. This critical issue is being worked on and we will publish another provider news when corrected and announce that we have reprocessed the denied claims.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/24/25)

Billing update for contraceptives scheduled for March 1, 2025

Minnesota Health Care Programs (MHCP) will update the billing information for oral, hormonal emergency, and non-hormonal emergency contraceptives referenced in [Family Planning](#) and [Minnesota Family Planning Program](#) services on March 1, 2025.

Providers should know the following:

- **Now until March 1, 2025:** Providers can continue to bill for contraceptives as they have been.
- **Starting March 1, 2025:** [Family Planning](#) and [Minnesota Family Planning Program](#) under Reproductive Health/OB-GYN in the MHCP Provider Manual will reflect the updated billing and coding guidance. Providers should follow the updated guidance for submitting claims. We will deny claims if you bill the incorrect code for a service.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/23/25)

Revised: Denied dental claims for CDT code D1351

We revised this message to reflect that reprocessed claims will appear on the Feb. 7, 2025, remittance advice.

Minnesota Health Care Programs (MHCP) has corrected a systems issue causing the denial of dental claims for CDT code D1351 (sealants), for dates of service beginning Jan. 1, 2024. The denial was for age restriction.

Reprocessed claims will appear on your remittance advice for Feb. 7, 2025.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/23/25, rev. 1/27/25)

DHS has sent CFSS Steps for Success certificates for Dec. 11-13 workshop

The Minnesota Department of Human Services (DHS) has sent providers who attended the Community First Services and Supports (CFSS) Steps for Success workshop on Dec. 11-13, 2024, their certificates of completion.

DHS sent the certificates to the email address used to register for the December CFSS Steps for Success workshop. Providers who completed the training should have received their certificate by the end of the business day Jan. 17, 2025.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/23/25)

Extension of reassessment for PCA and CSG service agreements

Members who currently use personal care assistance (PCA) or consumer support grant (CSG) services will receive up to **six months** of PCA or CSG services while they transition to Community First Services and Supports (CFSS). The Minnesota Department of Human Services (DHS) extended the services from three to six months to avoid gaps in service.

PCA providers will **not** need to request a reassessment at the end of the three- or six-month PCA service agreement. The reassessment previously completed will still be current. The member will transition to CFSS and the CFSS provider agency will request a reassessment **60 days before** the end of the CFSS service agreement. The CFSS provider agency will request the reassessment by completing the [Referral for Reassessment for PCA/CFSS Services \(DHS-6893B\)](#).

PCA providers should establish a process to track the PCA service agreements and follow up with members and lead agencies to determine if services will continue, and they will transition to CFSS. Review the [AASD and DSD eList announcement](#) for additional information. (pub. 1/21/25)

CFSS policy staff offer CFSS provider agency bi-weekly office hours

Community First Services and Supports (CFSS) policy staff will hold bi-weekly office hours for CFSS provider agencies and personal care assistance (PCA) agency providers transitioning to CFSS. The office hours will focus on understanding CFSS program requirements and the information in Department of Human Services CFSS manuals. Note, this meeting is in addition to the [CFSS provider questions and answers sessions](#).

CFSS policy staff office hours will be held from 11 a.m. to noon on:

- Tuesday, Jan. 28, 2025
- Tuesday, Feb. 11, 2025
- Tuesday, Feb. 25, 2025
- Tuesday, March 11, 2025
- Tuesday, March 25, 2025

There is no fee to join the CFSS policy office hours. Click on [registration for CFSS provider agency office hours](#) to attend. (pub. 1/21/25)

Recuperative Care program frequently asked questions resource available

Minnesota Health Care Programs (MHCP) has created a frequently asked questions resource about the Recuperative Care program. We recommend reviewing [Recuperative Care Program Frequently Asked Questions \(PDF\)](#) if you are considering enrolling with MHCP as a recuperative care provider.

Refer to the [Recuperative Care Enrollment Criteria and Forms](#) section under Provider Basics in the MHCP Provider Manual for complete enrollment information. Refer to [Recuperative Care](#) in MHCP Provider Manual for complete policy information.

Call the MHCP Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/17/25)

Upcoming webinar for school-based providers addresses youth behavioral health

School-based mental health and substance use disorder professionals are invited to explore topics related to effective care for youth experiencing a behavioral health crisis in this webinar-based training series. The course content has been revised to incorporate attendee feedback, with a focus on post-pandemic behavioral health challenges. The Minnesota Department of Human Services has partnered with the Training Institute at People Incorporated to provide live trainings throughout 2025 and offer recorded versions for later viewing.

The **Conducting Reimbursable Behavioral Health Services in Schools** webinar is scheduled from 3:30 – 5 p.m. on Feb. 6, 2025. In this webinar, you will gain a comprehensive understanding of scope of practice, therapeutic interventions and skills required for effective billing practices, ensuring compliance and accuracy in documentation so that schools can be properly reimbursed for Individualized Education Programs behavioral health services. Go to the [Conducting Reimbursable Behavioral Health Services in School](#) webpage to review the webinar description and to register.

Go to the [Training Institute at People Incorporated](#) webpage for more information about the Training Institute at People Incorporated. (pub. 1/17/25)

DHS now accepting point-of-sale pharmacy claims for pen needles and insulin syringes

With the transition of outpatient pharmacy claims processing to Prime Therapeutics, the Minnesota Department of Human Services now accepts point-of-sale (NCPDP D.0) pharmacy claims for pen needles and insulin syringes.

Point-of-sale claims for pen needles and insulin syringes will process at the same payment rate as professional claims submitted for these medical supplies using HCPCS codes. Point-of-sale claims are processed using the NDC of the product being dispensed. Providers may look up covered NDCs utilizing the Drug Lookup tool online at <https://minnesota.primetherapeutics.com/drug-lookup>.

Providers may also continue to submit professional claims for pen needles and insulin syringes using HCPCS codes and are not required to submit these claims as point-of-sale pharmacy claims. (pub. 1/16/25)

Required CFSS transition training for PCA agency owners and managers

Personal care assistance (PCA) agency owners and managing employees who have a Steps for Success certificate dated June 26-28, 2024, or before must take [CFSS transition training for PCA agency owners/managers/QPs](#).

If you received your certificate on June 26-28, 2024, or earlier, it may have Community First Services and Supports (CFSS) in the certificate number or title. You still need to take the transition test.

Only Steps for Success certificates dated **September 2024 and later** meets the requirements for CFSS enrollment. If your Steps for Success certificate is dated September 2024 or later, you do not have to take the transition test.

For instruction on how to add training certificates to your enrollment record using the Minnesota Provider Screening and Enrollment (MPSE) portal, join the [MPSE questions and answers session](#) held Wednesdays from 1–2 p.m.

For questions about the transition from PCA to CFSS, join the [CFSS questions and answers session](#) held Thursdays from 11 a.m. to noon. (pub. 1/16/25)

Mechanical stretching devices now covered

Minnesota Health Care Programs (MHCP) covers mechanical stretching devices for eligible medical assistance (MA) or MinnesotaCare members effective Jan. 9, 2025. Members must either be:

- suffering from joint stiffness and not responding to physical or occupational therapy during the subacute injury or postoperative period; or
- have a documented history of motion stiffness.

Mechanical stretching devices are used for the treatment of joint contractures in the extremities and are intended to restore range of motion. MHCP covers dynamic splinting systems for ankles, elbows, fingers, forearms, knees, shoulders, toes, and wrists.

Authorization is always required. MHCP does not cover static progressive stretch (SPS) or patient-actuated serial stretch (PASS) devices.

Refer to the [Mechanical Stretching Devices](#) section of the MHCP Provider Manual for policy and billing information. Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/16/25)

Deadline for MCO providers to enroll in MHCP extended to April 30

The 21st Century Cures Act requires all Medicaid managed care in-network providers be screened and enrolled in Minnesota Health Care Programs (MHCP) by the Minnesota Department of Human Services (DHS). MHCP began enrolling contracted managed care organization (MCO) providers July 17, 2023.

MCO in-network providers must enroll each location that provides services to MHCP members. DHS has extended the enrollment deadline for existing contracted MCO providers from Dec. 31, 2024, to **April 30, 2025**. The following MCO in-network provider types who already have an existing contract with an MCO must be enrolled in MHCP by **April 30, 2025**.

- Community Mental Health Center – provider type 10
- Rehab Agency – provider type 11
- Day Treatment – provider type 46
- Home Care Nursing Organization – provider type 64-O
- Medical Transportation – provider type 82

Existing MCO in-network providers who fail to comply with the federal enrollment mandate will be removed from the managed care MHCP provider network and will no longer be eligible to receive payments for services provided to MHCP members.

To ensure you meet the enrollment deadline, submit your DHS enrollment application as soon as possible. Actively enrolled fee-for-service providers who have an existing contract with an MCO will not need to go through the screening and enrollment process again.

Refer to the [Eligible Providers](#) section of the Enrollment with MHCP Provider Manual page for a list of provider types that can enroll and instructions for how to enroll. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for training on how to use the MPSE portal to enroll. Refer to the [Enrollment process for MCO network providers](#) section on the Enroll with MHCP webpage for additional information. Contact the [MHCP Provider Resource Center](#) with any additional questions. (pub. 1/15/25)

Monthly office hours for MA billing for mental health services provided in schools start Monday, Jan. 13

The Minnesota Department of Education (MDE) and Minnesota Department of Human Services (DHS) are offering office hours to support schools in understanding, implementing and seeking Medical Assistance (MA) reimbursement for eligible mental health services provided in schools as part of an Individualized Education Program (IEP) or Individualized Family Service Plan (IFSP).

The first of these drop-in style meetings will be 3 to 4 p.m. on Jan. 13, 2025. DHS Behavioral Health Administration staff will be available to provide guidance and partnership for school staff in navigating new and existing behavioral health opportunities as needed. No registration required to attend.

- [Join the Jan. 13 Mental Health in Schools Drop-in Office Hours](#)

The office hours will be held as a virtual open forum from 3 to 4 p.m. on the second Monday of each month via Webex and are intended for any school staff throughout Minnesota.

More information and training resources are available on the [School Mental Health Services](#) webpage. Visit the webpage for additional resources as they become available or email schoolmentalhealth.mde@state.mn.us with questions. (pub. 1/10/25)

Legislative update: Critical access mental health rate add-on elimination schedule

Minnesota Health Care Programs is eliminating the critical access mental health rate add-on according to the following schedule passed by the legislature:

- For services provided on or after Jan. 1, 2025, the rate add-on is reduced to 11.85 percent.
- For services provided on or after Jan. 1, 2026, the rate add-on is reduced to 5.92 percent.
- For services provided on or after Jan. 1, 2027, the rate add-on is zero percent.

Refer to [Minnesota Statutes, 256B.763, subdivision 2](#), to review the legislation. Refer to the [Service rates information](#) webpage for more information about the critical access mental health rate. (pub. 1/10/25)

Revised: Weekly Questions and Answers Sessions for CFSS providers

We revised this message to correct the Q & A meeting link.

The Minnesota Department of Human Services (DHS) is now offering weekly questions and answers sessions with live instructors for Community First Services and Supports (CFSS) providers. The focus of the sessions will be about CFSS enrollment and the transition to CFSS.

Instructors will answer provider questions in a group setting in the order they are received. Instructors will not answer questions that include provider identifying information. Instructors will give live demonstrations of enrollment processes when appropriate.

CFSS provider questions and answers session will be held weekly on Thursdays from 11 a.m. to noon using Microsoft Teams. **The first session was on Jan. 9, 2025.** Click the [Q & A meeting link](#) to join the online meeting. There is no fee or registration required for these sessions and the link to join will be the same every week.

You can also access the link to these sessions on our [MHCP Provider Training](#) and [CFSS Provider Agency Enrollment Criteria & Forms](#) webpages. (pub. 1/7/25, rev. 1/10/25)

Register for MPSE training for PCA revalidation and transition to CFSS

There are two training sessions available for personal care assistance (PCA) providers in the Minnesota Provider Screening and Enrollment (MPSE) portal scheduled in January 2025. These trainings explain the requirements and give a live demonstration in MPSE for PCA providers who have received their revalidation notice from Minnesota Health Care programs (MHCP) and will add Community First Services and Supports (CFSS) to their enrollment record.

- Friday, Jan. 17, 2025, from 9 a.m. to noon – Register for [Jan. 17 Revalidation and Transition Training](#)
- Thursday, Jan. 30, 2025, from 9 a.m. to noon – Register for [Jan. 30 Revalidation and Transition Training](#)

You can register for future trainings in 2025 on this topic on the [MPSE portal training](#) website.

Contact the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 with any questions. (pub. 1/2/25)

Minnesota Health Care Programs (MHCP) resumes recuperative care provider enrollment effective Jan. 1, 2025

MHCP will resume recuperative care provider enrollment effective Jan. 1, 2025. Previously submitted provider enrollment materials will be reviewed in the order they were received. Providers do not need to contact MHCP about enrollment status. We will contact providers through U.S. Postal Service (or your MN-ITS mailbox, if you have an account) if we need more information for your enrollment.

Important, providers can start offering recuperative care services and bill for services only after their enrollment has been approved. Additionally, each setting needs to be enrolled as a recuperative care facility.

Refer to the [Recuperative Care Enrollment Criteria and Forms](#) section under Provider Basics in the MHCP Provider Manual for complete enrollment information. Refer to [Recuperative Care](#) in MHCP Provider Manual for complete policy information.

Call the MHCP Resource Center at 651-431-2700 or 800-366-5411 with questions about this message (pub. 12/31/24)

Some home care and PCA providers must wait for new waiver service agreement letters to bill for 2025

The Minnesota Department of Human Services (DHS) completed the Jan. 1, 2025 [rate changes and automation process in MMIS](#). Lead agency staff can resume adding or making changes to Alternative Care, Brain Injury, Community Alternative Care, Community Access for Disability Inclusion, Developmental Disabilities, Elderly Waiver, Essential Community Supports, Community First Services and Supports and Consumer Support Grant service agreements.

However, due to technical difficulties, the MMIS automation process did not split certain state plan home care and personal care assistance service line items. DHS ran a second MMIS automation process Dec. 31, 2024, at 1 a.m. to split service agreement lines for the following services:

- T1002: Home Care Nursing, RN
- T1003: Home Care Nursing, LPN
- T1019: Personal Care Assistance
- T1021: Home Health Aide
- T1030: Skilled Nurse Visit, RN
- T1031: Skilled Nurse Visit, LPN

As a result, counties and tribes must now approve lines with rate changes on new waiver service agreements and send those out to affected providers.

The providers impacted by the cost-of-living adjustment (COLA) for the bulleted list of services in this message **should not bill past Dec. 31, 2024**. These providers must wait to bill until they receive a new waiver service agreement letter from the lead agency with the new rate to avoid claim takebacks. (pub. 12/31/24)

Home birth services now available for members with Medical Assistance (MA) or MinnesotaCare fee-for-service coverage

Effective Jan. 1, 2025, the Minnesota Department of Human Services (DHS) covers low-risk pregnancy and low-risk delivery services provided at home for members with MA or MinnesotaCare fee-for-service coverage.

Members with MA or MinnesotaCare fee-for-service coverage are eligible to receive home pregnancy and delivery services if they are determined low-risk for pregnancy and delivery complications. Low risk means a routine, uncomplicated prenatal course as determined by documentation of adequate prenatal care and the anticipation of a routine, uncomplicated labor and birth, as defined by reasonable and generally accepted criteria adopted by professional groups for maternal, fetal, and neonatal health care.

We are covering home birth services after conducting a thorough and thoughtful assessment after hearing from members and providers that members would benefit from another birthing option to allow for more autonomy over their birthing process. DHS covering home birth services aligns with over 50 percent of other state Medicaid agencies in the country, as well as our commitment to equity.

MHCP home birth policy criteria reflects the following:

- Best practice standards for midwifery
- State law for scope of practice for midwifery
- Definitions and best practices for assessing when pregnant people are considered low-risk for adverse health outcomes
- Other state Medicaid agencies policies

Note, the home birth policy allows for providers who meet the policy criteria to be eligible providers when enrolled with MHCP. However, providers are not required to provide home birth services if they are already enrolled; only if they are qualified and interested in providing home birth services.

Refer to [Home Birth](#) in the MHCP Provider Manual for complete policy and billing information.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/31/24)

Substance use disorder ASAM level of care 2.5 - partial hospitalization provider requirements

Enrolled Minnesota Health Care Programs (MHCP) providers offering substance use disorder outpatient services can apply to offer ASAM level of care 2.5 - partial hospitalization starting Jan. 1, 2025. The Centers for Medicare & Medicaid Services approved the ASAM level of care 2.5 - partial hospitalization for MHCP.

Complete the following steps to comply with Minnesota Department of Human Services (DHS) requirements to provide ASAM level of care 2.5:

1. Complete [Outpatient Behavioral Health Fund \(BHF\) Service Request \(DHS-6382\) \(PDF\)](#) to indicate your agency is providing ASAM level of care 2.5.
2. Resubmit an updated [Behavioral Health Fund \(BHF\) Provider Assurance Statement \(DHS-3491\) \(PDF\)](#), which serves as an addendum to the provider's fee-for-service agreement. We updated Behavioral Health Fund (BHF) Provider Assurance Statement (DHS-3491) to reflect compliance with the following:
 - [Minnesota Statutes, 254B.19](#), regarding ASAM standards of care
 - Participation in utilization management reviews as outlined in [Minnesota Statutes, 256B.04](#), subdivision 15, and [Minnesota Statutes, 254A.03](#), subdivision 3(b)

ASAM level of care 2.5 provides intensive, multidisciplinary care of 20 or more hours of skilled treatment services for individuals with substance use and co-occurring disorders. ASAM level of care 2.5 emphasizes evidence-based practices such as comprehensive assessments, individualized treatment plans, integrated care, and participation in utilization management reviews. Refer to the ASAM Criteria, 3rd Edition for level of care placement criteria for ASAM level of care 2.5.

The Behavioral Health Administration (BHA) at DHS may contact providers after enrollment to ensure that ASAM level of care 2.5 criteria are appropriately reflected in your provider policies and procedures.

BHA will communicate plans to provide technical assistance and training to support implementation over the coming months. Email sud.direct.access.dhs@state.mn.us with questions about this message. (pub. 12/31/24)

Tiered wage rates PCA/CFSS list now corrected

The Minnesota Department of Human Services has corrected the Personal Care Assistance/Community First Services and Supports (PCA/CFSS) tiered wage rates list. Refer to the [Provider Lists](#) section in the MN-ITS User Manual for instructions on how to access the list. (pub. 12/27/24)

Managed care organizations (MCOs) will cover MinnesotaCare members' room and board services from Substance Use Disorder (SUD) and mental health providers beginning Jan. 1, 2025

MCOs will cover SUD and mental health room and board services for MinnesotaCare members effective Jan. 1, 2025. Submit room and board claims for MinnesotaCare members to the appropriate health plan. Room and board claims submitted to Minnesota Health Care Programs for MinnesotaCare members will be denied. (pub. 12/24/24)

2025 schedule for CFSS Steps for Success workshop

Minnesota Health Care Programs (MHCP) has opened registration for the 2025 dates for the Community First Services and Supports ([CFSS](#)) [Steps for Success workshops](#). The three-day workshop sessions will be held:

- March 19-21, 2025
- June 25-27, 2025
- September 17-19, 2025
- December 17-19, 2025

After a workshop session fills, MHCP will remove it as a selection from the online registration system. We will close unfilled workshop sessions at 8 a.m. seven business days before the workshop begins. The workshop will continue to be online-only and sessions will begin promptly at 8:30 a.m. and end at 4:30 p.m.

If you have any questions, call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 12/23/24)

Tiered Wage PCA/CFSS list now posted in MN-ITS

Financial management services (FMS), personal care assistance (PCA) and community first services and supports (CFSS) provider agencies can now view which tier direct support workers are in by logging into MN-ITS and downloading the **Tiered Wage PCA/CFSS** Excel list. Find instructions for how to access the list in the MN-ITS User Manual in the [Provider Lists](#) section.

On Dec. 13, 2024, The Minnesota Department of Human Services (DHS) sent PCA and CFSS providers a memo with additional information about the tiered wage floors and tiered reimbursement rates. The memo was sent to PCA and CFSS providers' MN-ITS PRVLTR folder. (pub. 12/20/24)

Additional resources, webinar slides for Medical Assistance (MA) billing now available on the School Mental Health Services webpage

The [School Mental Health Services](#) webpage has been updated to include more resources to help guide schools and staff as they prepare to bill MA for certain mental health services in a student's Individualized Education Program (IEP) and Individual Family Service Plan (IFSP) delivered on or after Oct. 15, 2024.

Slides from all three training webinars are now available along with the [Mental Health Services in Special Education Summary and Recommendations \(DHS-8644\) \(PDF\)](#) and [Mental Health Services in Special Education Checklist \(DHS-8645\) \(PDF\)](#). Providers can use the Mental Health Services in Special Education Summary and Recommendations (DHS-8644) to help determine medical necessity for mental health services within an IEP or IFSP. The Mental Health Services in Special Education Checklist (DHS-8645) includes all components to be considered while reviewing a student's special education records for the Summary and Recommendations.

The Minnesota Department of Education and Minnesota Department of Human Services are continuing to add guidance to the School Mental Health Services webpage. Visit the webpage for additional resources as they become available or email questions to schoolmentalhealth.mde@state.mn.us. (pub. 12/20/24)

PCA and CFSS Tiered Wage Floors effective January 1, 2025

Effective January 1, 2025, direct support workers in Personal Care Assistance (PCA) Choice and the budget model of Community First Services and Supports (CFSS) must be paid at least the tiered wage floor based on the experience of the direct support worker.

A tiered reimbursement rate will be paid to PCA and CFSS provider agencies for PCA and CFSS services based on the experience of the direct support worker. The new reimbursement rates beyond the base rate will not increase until March 2025. Minnesota Department of Human Services (DHS) will automatically reprocess claims submitted between January 1, 2025, to March 2025, to pay PCA and CFSS providers the appropriate tiered reimbursement for those claims.

DHS has provided additional information about the tiered wage floors and tiered reimbursement rates in a memo in PCA and CFSS providers' MN-ITS PRVLTR folder. (pub. 12/13/24)

DHS requests feedback for using EVV for live-in caregivers

The Minnesota Department of Human Services (DHS) would like your feedback about barriers and potential solutions to simplify electronic visit verification (EVV) compliance for live-in caregivers. There are still opportunities to provide feedback using one of the following options.

Survey

To complete the EVV online survey, refer to [DHS EVV simplification for live-in caregivers survey](#).

Email

To provide feedback via email, submit comments to lee.upshur@state.mn.us no later than 4 p.m. on Friday, Dec. 13, 2024.

For more information, review the [DHS requests feedback on EVV simplification for live-in caregivers](#) Aging and Adult Services Division and Disability Services Division eList announcement. (pub. 12/12/24)

Claims for procedure codes 99418 and 99417 billed with E&M codes denying due to system upgrades

Currently, claims billed with prolonged service add-on codes 99418 and 99417 together with evaluation and management (E&M) codes are denying due to system upgrades. The Minnesota Department of Human Services (DHS) is currently working on these updates and we will notify providers once the system updates are complete. DHS will process affected claims retroactively.

If you have any questions, call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 12/12/24)

Minnesota Health Care Programs application fee increase Jan. 1

The Minnesota Health Care Programs (MHCP) provider application fee will be \$730 per practice location beginning Jan. 1, 2025. You must pay the fee that applies to the calendar year we receive your application if you are required to pay a fee. We must receive your application fee before we can process your enrollment application.

The new fee will apply to initial enrollment, reenrollment, and revalidation. Refer to [Application Fees](#) in the **Provider Screening Requirements** section of the MHCP Provider Manual for more information. (pub. 12/11/24)

Licensing requirement for behavior analysts providing Early Intensive Developmental and Behavioral Intervention (EIDBI) services

All behavior analysts providing EIDBI services must hold a valid Minnesota behavior analyst license effective Jan. 1, 2025, and submit proof of licensure to Minnesota Health Care Programs (MHCP). The Minnesota Board of Psychology

oversees licensing. Visit the Minnesota Board of Psychology's [Applying for Licensed Behavior Analyst](#) webpage for license application information and requirements.

New MHCP-enrolling behavior analyst EIDBI providers proof of licensure submission requirement

Beginning Jan. 1, 2025, submit a copy of your behavior analyst license with your MHCP provider assurance statement and other applicable enrollment forms when you enroll.

Current MHCP-enrolled behavior analyst EIDBI providers proof of licensure submission requirement

Licensure verification is required to maintain eligibility as an EIDBI provider. Resubmit an individual provider assurance statement (for example, [EIDBI Level I Provider Assurance Statement \(DHS-7120D\) \(PDF\)](#)) and a copy of your license by April 30, 2025. Failure to provide proof of licensure may impact the ability for you and any agencies you are affiliated with, to provide EIDBI services under MHCP. This may include, but is not limited to, inability to bill for services or ending major programs. Submit your license as soon as possible to allow for processing time and to avoid interruption in your enrollment status.

You may upload a copy of your license, along with the new copy of your [EIDBI Level I Provider Assurance Statement \(DHS-7120D\) \(PDF\)](#), using the Credentials page under the Certified BCBA or BCBA-D attestations in the Minnesota Provider Screening and Enrollment (MPSE) portal. MHCP Provider Eligibility and Compliance will manually convert your upload to the new license type after MPSE is programmed with the correct coding (April 2025).

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this process or need help with documentation. (pub. 12/9/24)

Upcoming 2025 changes to member health plan choices

Blue Plus will be an available health plan option for the Prepaid Medical Assistance Program (PMAP) and MinnesotaCare in Ramsey and Scott Counties effective Jan. 1, 2025.

HealthPartners will **not** be open to NEW enrollees effective Dec. 1, 2024, for PMAP, MinnesotaCare, and Special Needs BasicCare (SNBC) with the following exceptions:

- Newborns whose parent was enrolled with HealthPartners at the time of birth,
- Enrollees who were previously enrolled in HealthPartners that regained eligibility after a lapse in coverage
- Family members added to a household with other household members already enrolled in HealthPartners

Current HealthPartners SNBC enrollees will continue to receive their medical services from HealthPartners through March 31, 2025, unless the enrollee chooses a new SNBC health plan or requests to return to Medical Assistance fee-for-service. Members that remain on their SNBC plan will be moved to a new SNBC health plan effective April 1, 2025.

South Country Health Alliance will no longer be available in Kanabec County for all managed care programs effective Jan. 1, 2025.

Medica will be an available health plan option for the PMAP in Anoka, Carver, Dakota, Olmstead, Ramsey, Rice Scott, Stearns, and Washington county effective Jan. 1, 2025.

UCare will **not** be open to NEW enrollees effective Jan. 1, 2025, for PMAP with the following exceptions:

- UCare will continue accepting new enrollees in Hennepin County.
- Newborns whose parent was enrolled with UCare at the time of birth
- Enrollees who were previously enrolled in UCare that regained eligibility after a lapse in coverage
- Family members added to a household with other household members already enrolled in UCare

UnitedHealthCare (UHC) will **not** be available for all managed care programs effective Jan. 1, 2025. UHC enrollees must select a new health plan or the Minnesota Department of Human Services (DHS) will move enrollees to a new health plan effective Jan. 1, 2025. DHS can no longer contract with UHC for public programs. DHS notified UHC that contracts would end for all programs effective Dec. 31, 2024. Refer to Minnesota Statutes, 256B.035 prohibiting DHS from contracting with for-profit health maintenance organizations.

Reminder to all providers: Always check [MN-ITS](#) before providing any service.

For continuity of care questions, contact the specific [Managed Care Organization](#). (pub. 12/9/24)

Providers required to use EVV must complete onboarding process

As of Sept. 1, 2024, the Minnesota Department of Human Services (DHS) is actively enforcing electronic visit verification (EVV) compliance for all providers including financial management service (FMS) providers and managed care organizations (MCOs).

DHS remains committed to monitoring the usage and compliance of EVV systems. Compliance notices will be issued to providers as needed to address and resolve any compliance-related concerns.

On Nov. 13, 2024, DHS began sending memos to providers via their MN-ITS mailboxes alerting them to take immediate action to address EVV compliance issues. Providers receiving a compliance notice must complete the required action steps within 30 days of memo date.

If you have not yet registered for MN-ITS mailbox, you must do so to access important information from DHS about EVV. Refer to the [MHCP MN-ITS User Manual](#) for instructions on how to register for MN-ITS and access your mailbox.

Failure to complete the required actions outlined in the memo within 30 days of the memo date may result in stopped payments.

If you believe you received the memo in error or have additional questions, contact the EVV Team using the [DSD Contact Form](#). Include the following information on the DSD Contact Form:

- All enrolled national provider identifiers (NPIs) or unique Minnesota provider identifiers (UMPIs)
- A list of all the services each enrolled NPI or UMPI provides

(pub. 12/5/24)

Update to Substance Use Disorder individual (H2035) and group (H2035 HQ) denial errors for remittance advice remark code N362

The following is an update to the provider news message titled [Substance Use Disorder \(SUD\) services for individual \(H2035\) and group \(H2035 HQ\) claim denial errors with remittance advice remark code N362](#) which posted Sept. 10, 2024.

Minnesota Department of Human Services will reprocess and pay all incorrectly denied claims with RA code N362 biweekly until the system is fixed.

Claims that are more than the 6 hours a day or 30 hours a week without an authorization may be paid in this interim process. We will reprocess claims that require an authorization and take back overpayment when the system is fixed.
(pub. 12/5/24)

New update to Provider Lists to include individual CFSS workers

The Minnesota Department of Human Services has updated the provider list to include individual workers enrolled with Minnesota Health Care Programs who have completed the individual "PCA and Community First Services and Supports (CFSS) workers" test.

The individual worker must complete the "[PCA/CFSS support workers](#)" test to provide PCA and CFSS services. To verify that a worker has completed the PCA and CFSS worker test, review the steps under **Personal Care Assistance (PCA) Providers A – Z** in the [Provider Lists](#) section of the MN-ITS User Manual. (pub. 12/5/24)

SEIU contract compliance training updated for transition to Community First Services and Supports

The Minnesota Department of Human Services (DHS) has updated the [Service Employees International Union Healthcare Minnesota and Iowa \(SEIU\) contract compliance training](#) for the transition from personal care assistance (PCA) and the Consumer Support Grant (CSG) to Community First Services and Supports (CFSS). DHS started the [transition](#) October 1, 2024.

Review the training to confirm you are meeting all requirements as your agency transitions to a CFSS agency. (pub. 10/7/24)

Minnesota Health Care Programs (MHCP) experiencing high call volume

Due to new legislative updates and revalidations, the MHCP Provider Resource Center is experiencing high call volume. You may experience a longer wait time or you will have to call back at a different time.

You may also refer to the following webpages:

- [MHCP billing resources](#) webpage for billing resources
- [MHCP provider training](#) webpage for free training sessions for specific provider types and services

We will offer free question and answer sessions for the MPSE Portal beginning Feb. 7, 2024. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for more information about the sessions. (pub. 1/29/24)

Training

Minnesota Provider Screening and Enrollment (MPSE) portal Questions and Answers sessions

The Minnesota Department of Human Services will be offering weekly questions and answers sessions for the [MPSE Portal](#). Questions and answers sessions take place every Wednesday from 1 to 2 p.m. These sessions are free and no registration is required.

MPSE questions and answers sessions will be held virtually using the Microsoft Teams platform, but attendees do not need to have Microsoft Teams installed. Participants can use the browser version. Find the link to join the questions and answers session on the [MPSE portal training](#) webpage.

Who should attend?

- Owners of MHCP-enrolled organizations.
- Individual providers who maintain their own MHCP enrollment records.
- Employees of MHCP-enrolled organizations who maintain provider enrollment records.
- Employees of MHCP-enrolled organizations who process affiliations or do credentialing.
- Employees of MHCP-enrolled organizations responsible for MHCP compliance.
- Individuals or organizations interested in becoming an MHCP provider for the first time.
- Anyone interested in learning more about the MPSE portal.

(pub. 3/18/24)

Minnesota Health Care Programs (MHCP) on-demand video and online training updates

MHCP offers training for providers who provide services for members enrolled in MHCP. We have updated on-demand and online training opportunities on the [MHCP provider training](#) webpage.

On-demand videos

On-demand videos are arranged by category, including Minnesota Provider Screening and Enrollment Portal (MPSE), MN-ITS and Billing. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

Online training

Online training is arranged by content for all providers or specific providers. Training is led by an instructor who will help attendees navigate the Minnesota Department of Human Services website and locate and use MHCP provider information

and other related webpages or internet-based applications such as MN–ITS. All instructor-led training is online only. (pub. 11/22/22)

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the [MHCP provider training](#) webpage to review the list of available training. We have scheduled 2025 training sessions for the following:

- Child and Teens Checkups
- Community Mental Health Workers
- Consultation Services
- Dental Services
- Early Intensive Developmental and Behavioral Intervention
- Federally Qualified Health Centers and Rural Health Clinics
- Financial Management Services
- Housing Stabilization Services
- Housing Support Supplemental Services
- Individualized Education Program Services
- Mental Health
- Nursing Facilities
- Personal Care Assistance/Community First Services and Supports agencies
- Psychiatric Residential Treatment Facilities
- Substance Use Disorder
- Waiver and Alternative Care

(pub. 12/31/24)

Free online Provider Basics and MN–ITS training available

Minnesota Health Care Programs (MHCP) is offering free online Provider Basics Resources and MN–ITS training to all enrolled MHCP providers who bill fee-for-services claims. This training is being offered monthly beginning Mar. 10, 2021.

You will learn how to navigate the MHCP provider webpages and the MHCP provider manual, and how to use MN–ITS administration, mailbox and eligibility requests (270/271) features. Go to the [Provider Basics](#) webpage to register for this training.

Claim training is not provided in this training. Refer to the [MHCP provider training](#) webpage to register for provider-specific claim training. (pub. 2/11/21)

On-demand training videos

Minnesota Health Care Programs (MHCP) offers free on-demand training videos arranged by category on the [MHCP provider training](#) webpage. Each video can be viewed in about 10 minutes and provides instructions on a concept or technique. (pub. 7/16/24)

Free online Minnesota Provider Screening and Enrollment (MPSE) training available

Minnesota Health Care Programs provides free online training for our MPSE online portal. We have scheduled training sessions for 2025. Visit the [MPSE portal training](#) webpage to review the schedule, register for a training session, view brief online tutorials to help prepare you for class and more information. (pub. 12/17/24)

Additional information

- [Provider news and updates archive](#)

- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.