

Vulnerable Adult Maltreatment Dashboard

Statewide Maltreatment Data

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Vulnerable Adult Maltreatment Dashboard

Data Description

Data Source: DHS Data Warehouse

Data is generated from a working database, as a result, numbers can change over time due to data cleanup and requirements for data destruction after 3 years.

Data Explanation

The Minnesota Adult Abuse Reporting Center (MAARC) is the state centralized common entry point for mandated reporters and the public to report adults who are vulnerable and suspected of having been abused, neglected, or financially exploited. All reports made to MAARC are referred to the agency responsible to respond. Minnesota encourages reporting based on a standard of suspicion and accepts all reports.

Step One: Report

Suspected abuse, neglect, or financial exploitation is reported to MAARC.

Total Reports is the total number of adult maltreatment reports received by MAARC.

Total Allegations is the total number of allegations reported within the adult maltreatment reports received by MAARC. Each allegation type is counted once per report.

Allegation types include:

- **Caregiver Neglect:** Failure by a caregiver to provide an adult, who is vulnerable, with the care or services necessary to maintain their health.
- **Emotional Abuse:** Conduct that is not an accident or therapeutic and produces, or could reasonably be expected to produce, emotional distress.
- **Financial Exploitation (fiduciary):** Unauthorized spending and/or failure to spend the funds of an adult, who is vulnerable, for the adult's benefit when the person alleged responsible has a financial relationship/obligation to the adult. (*theft, fraud, coercion, undue influence, or scam by a power-of-attorney, conservator, trustee, payee, or other fiduciary*)
- **Financial Exploitation (non-fiduciary):** Unauthorized spending and/or failure to spend the funds of an adult, who is vulnerable, for the adult's benefit when the person alleged responsible does not have a financial relationship/obligation to the adult. (*theft, fraud, coercion, undue influence, or scam*)
- **Physical Abuse:** Conduct that is not an accident or therapeutic and produces, or could reasonably be expected to produce, physical pain or injury. (*hitting, slapping, kicking, punishment*)
- **Self Neglect:** Failure by an adult, who is vulnerable, to meet the needs essential to maintain the adult's health, safety, or comfort.
- **Sexual Abuse:** Contact or interaction of a sexual nature involving an adult, who is vulnerable, without their agreement, any sexual interaction with a licensed provider, or criminal sexual conduct against an adult who is vulnerable.

Step Two: Refer

MAARC refers the report to the agency responsible. The agency responsible is required to review the report and decide how to respond.

The agencies include:

- **County Adult Protective Services (APS):** is responsible when the report of suspected maltreatment does not involve a facility or service required to be licensed by DHS Licensing or the Department of Health. (*family, friend, personal care assistant (PCA), scam, unknown person, self-neglect*)
- **DHS Licensing:** is responsible when the report of suspected maltreatment involves a facility or service required to be licensed by the Department of Human Services. (*adult day care, adult foster care, programs for people with disabilities, substance use disorders, sex offender programs*)
- **MN Department of Health (MDH):** is responsible when the report of suspected maltreatment involves a facility or service required to be licensed by the Department of Health for the care of adults who are vulnerable. (*hospitals, home care providers, nursing homes, hospice providers*)

Agency Reports is the total number of adult maltreatment reports, MAARC received in the calendar year, by the agency responsible to respond.

Total Agency Reports may include duplicate counts when more than one agency is responsible for a single report. As a result, the Step Two - Refer, "Agency Reports" total, will not match the "Total Reports" total in Step One - Report.

Agency Allegations is the total number of allegations referred to the agency responsible to respond. Each allegation type is counted once per report received by the agency responsible. However, Total Agency Allegations may include duplicate counts when more than one agency is responsible for the same report. As a result, the Step Two - Refer, "Agency Allegations" total, will not match the "Total Allegation" total in Step One - Report.

Step Three: Response

Each report is reviewed by the agency responsible to make decisions on how to respond to the report and protect the vulnerable adult.

Agency Reports is the total number of adult maltreatment reports, MAARC received in the calendar year, by the agency responsible to respond.

Total Agency Reports may include duplicate counts when more than one agency is responsible for a single report. As a result, the Step Two - Refer, "Agency Reports" total, will not match the "Total Reports" total in Step One - Report

Accepted for Investigation is the total number of reports the agency responsible received in the calendar year that met requirements for investigation.

Step Three: Response

Each report is reviewed by the agency responsible to make decisions on how to respond to the report and protect the vulnerable adult.

Agency Reports is the total number of adult maltreatment reports, MAARC received in the calendar year, by the agency responsible to respond.

Total Agency Reports may include duplicate counts when more than one agency is responsible for a single report. As a result, the Step Two - Refer, "Agency Reports" total, will not match the "Total Reports" total in Step One - Report

Accepted for Investigation is the total number of reports the agency responsible received in the calendar year that met requirements for investigation.

Step Four: Determination

The agency makes a determination for every report that meets the requirements for investigation.

County APS investigates by gathering facts and engages adults in assessment and service interventions to stop, reduce risk or prevent maltreatment regardless of the agency's determination.

DHS Licensing/MDH investigate and regulate licensed providers and may take action for service quality and safety of adults, who are vulnerable, regardless of the agency's determination.

Determinations include:

- **True:** allegation of maltreatment occurred
- **False:** allegation of maltreatment did not occur
- **Inconclusive:** unable to be determined if maltreatment occurred
- **No Determination:** allegation was not able to be investigated, or the adult referred was determined by the agency not to be vulnerable.

Determination totals represent the number of determinations the agency made in the calendar year by determination type.

Data Limitations

- Each report is for one (1) adult. A report may reflect more than one (1) adult if the incident impacted more than five (5) adults.
- Maltreatment allegation types are counted once per report when multiple person/providers are alleged responsible.
- A single allegation may reflect multiple incidents of maltreatment.
- A single incident may reflect multiple allegations.
- Not all incidents reported and referred to an agency for response meet the legal definition of maltreatment.
- Not all adults reported and referred to an agency for response meet the legal definition of vulnerable.
- Agency determinations may be made in a different calendar year than the year in which the report was received.
- APS may not close for protective services in the same calendar year the determination was made.
- Data entry errors may occur.

For more information or questions, email dhs.adultprotection@state.mn.us

Websites:

MN Department of Human Services, Adult Protection mn.gov/dhs/adult-protection/

Vulnerable Adult Maltreatment Dashboard: <https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/adult-protection/dashboard.jsp>

Vulnerable Adult Maltreatment Dashboard

Step One: Report

Suspected abuse, neglect, or financial exploitation is reported to the Minnesota Adult Abuse Reporting Center (MAARC).

Total Reports & Allegations, Calendar Year 2020-2023

	Calendar Year				Total
	2023	2022	2021	2020	
Reports	65,322	59,907	55,171	50,877	165,955
Allegations	84,860	77,503	70,427	70,981	218,911

Total Reports is the total number of adult maltreatment reports received by MAARC in the calendar year. This count is by unique report number.

Total Allegations is the total number of allegations reported within the adult maltreatment reports received by MAARC in the calendar year. Each allegation type is counted once per report.

Vulnerable Adult Maltreatment Dashboard

Step One: Report

Suspected abuse, neglect, or financial exploitation is reported to the Minnesota Adult Abuse Reporting Center (MAARC).

Total Allegations by Type, Calendar Year 2020-2023

Total allegations reported to MAARC by allegation type per calendar year.

Allegation Type	Calendar Year				Total
	2023	2022	2021	2020	
Emotional Abuse	12,678	11,310	10,083	11,216	32,609
Physical Abuse	8,950	8,934	8,574	8,668	26,176
Sexual Abuse	2,454	2,326	2,227	2,252	6,805
Financial Exploitation: fiduciary	3,822	3,673	3,157	3,118	9,948
Financial Exploitation: non-fiduciary	12,285	10,504	8,935	8,827	28,266
Caregiver Neglect	24,238	22,307	19,777	21,210	63,294
Self Neglect	20,433	18,449	17,674	15,690	51,813
Total Allegations by CY	84,860	77,503	70,427	70,981	

Total Allegations is the total number of allegations reported within the adult maltreatment reports received by MAARC in the calendar year. Each allegation type is counted once per report.

Vulnerable Adult Maltreatment Dashboard

Step One: Allegation Type

Suspected abuse, neglect, or financial exploitation is reported to the Minnesota Adult Abuse Reporting Center (MAARC).

Total Allegations by Type and Quarter, Calendar Year 2022-2023

Total allegations reported to MAARC by allegation type quarter.

Allegation Type	2023 CY				Total
	Q1	Q2	Q3	Q4	
Emotional Abuse	3,116	3,320	3,270	2,972	12,678
Physical Abuse	2,200	2,392	2,237	2,121	8,950
Sexual Abuse	585	617	639	613	2,454
Financial Exploitation: fiduciary	935	924	1,013	950	3,822
Financial Exploitation: non-fiduciary	2,727	3,210	3,261	3,087	12,285
Caregiver Neglect	6,124	6,224	6,346	5,544	24,238
Self Neglect	4,794	5,240	5,202	5,197	20,433
Total Allegations by Quarter	20,481	21,927	21,968	20,484	84,860

Allegation Type	2022 CY				Total
	Q1	Q2	Q3	Q4	
Emotional Abuse	2,617	2,755	3,092	2,846	11,310
Physical Abuse	2,089	2,316	2,267	2,262	8,934
Sexual Abuse	531	624	618	553	2,326
Financial Exploitation: fiduciary	843	931	979	920	3,673
Financial Exploitation: non-fiduciary	2,571	2,671	2,810	2,452	10,504
Caregiver Neglect	5,293	5,361	5,988	5,665	22,307
Self Neglect	4,501	4,496	4,896	4,556	18,449
Total Allegations by Quarter	18,445	19,154	20,650	19,254	77,503

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Vulnerable Adult Maltreatment Dashboard

Step One: Allegation Type

Suspected abuse, neglect, or financial exploitation is reported to the Minnesota Adult Abuse Reporting Center (MAARC).

Total Allegations by Type and Quarter, Calendar Year 2020-2021

Total allegations reported to MAARC by allegation type quarter.

Allegation Type	2021 CY				Total
	Q1	Q2	Q3	Q4	
Emotional Abuse	2,512	2,497	2,649	2,425	10,083
Physical Abuse	2,138	2,153	2,263	2,020	8,574
Sexual Abuse	544	587	640	456	2,227
Financial Exploitation: fiduciary	799	769	831	758	3,157
Financial Exploitation: non-fiduciary	1,982	2,181	2,460	2,312	8,935
Caregiver Neglect	4,540	4,901	5,239	5,097	19,777
Self Neglect	4,326	4,548	4,436	4,364	17,674
Total Allegations by Quarter	16,841	17,636	18,518	17,432	70,427

Allegation Type	2020 CY				Total
	Q1	Q2	Q3	Q4	
Emotional Abuse	3,042	2,710	2,874	2,590	11,216
Physical Abuse	2,360	1,957	2,330	2,021	8,668
Sexual Abuse	635	469	620	528	2,252
Financial Exploitation: fiduciary	922	697	784	715	3,118
Financial Exploitation: non-fiduciary	2,516	1,869	2,345	2,097	8,827
Caregiver Neglect	6,054	4,796	5,314	5,046	21,210
Self Neglect	3,861	3,716	4,171	3,942	15,690
Total Allegations by Quarter	19,390	16,214	18,438	16,939	70,981

Total Allegations is the total number of allegations reported within the adult maltreatment reports received by MAARC in the calendar year. Each allegation type is counted once per report.

Vulnerable Adult Maltreatment Dashboard

Step Two: Refer

Each adult maltreatment report is referred to the agency responsible to respond within two (2) working days. The agencies include: County Adult Protective Services (APS), DHS Licensing and MN Dept. of Health.

Reports & Allegations by Agency, Calendar Year 2020-2023

Number of reports and allegations referred to the agency responsible to respond.

Year	Agency	Agency Reports	Agency Allegations
2023	County APS	37,255	49,608
	DHS Licensing	8,876	12,528
	MDH	19,923	24,456
	Total	66,054	86,592
2022	County APS	33,528	44,738
	DHS Licensing	8,043	10,740
	MDH	18,810	23,132
	Total	60,381	78,610
2021	County APS	31,403	41,414
	DHS Licensing	6,977	9,014
	MDH	17,221	21,013
	Total	55,601	71,441
2020	County APS	28,284	40,882
	DHS Licensing	6,637	9,824
	MDH	16,313	21,687
	Total	51,234	72,393

Agency Reports is the total number of adult maltreatment reports, MAARC received in the calendar year, by the agency responsible to respond.

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Vulnerable Adult Maltreatment Dashboard

Step Two: Refer

Each adult maltreatment report is referred to the agency responsible to respond within two (2) working days. The agencies include: County Adult Protective Services (APS), DHS Licensing and MN Dept. of Health.

Allegations by Type and Agency, Calendar Year 2020-2023

Number of allegations by allegation type referred to the agency responsible to respond.

Year	Agency	Emotional Abuse	Physical Abuse	Sexual Abuse	Financial Exploitation (fiduciary)	Financial Exploitation (non-fiduciary)	Caregiver Neglect	Self Neglect	Total
2023	County APS	7,221	3,756	1,123	3,250	9,814	7,552	16,892	49,608
	DHS Licensing	2,625	1,660	569	301	1,050	6,008	315	12,528
	MDH	3,262	3,732	815	354	1,646	11,302	3,345	24,456
	Total	13,108	9,148	2,507	3,905	12,510	24,862	20,552	86,592
2022	County APS	6,245	3,813	998	3,142	8,422	6,640	15,478	34,680
	DHS Licensing	2,112	1,409	503	262	734	5,543	177	10,740
	MDH	3,239	3,868	858	324	1,473	10,518	2,852	23,132
	Total	11,596	9,090	2,359	3,728	10,629	22,701	18,507	68,552
2021	County APS	5,797	3,561	997	2,683	6,954	5,981	15,441	41,414
	DHS Licensing	1,629	1,202	423	233	662	4,502	363	9,014
	MDH	2,870	3,950	843	308	1,452	9,652	1,938	21,013
	Total	10,296	8,713	2,263	3,224	9,068	20,135	17,742	71,441
2020	County APS	6,408	3,726	1,019	2,643	6,719	6,052	14,315	40,882
	DHS Licensing	1,966	1,180	474	237	684	4,939	344	9,824
	MDH	3,257	3,918	796	284	1,577	10,744	1,111	21,687
	Total	11,631	8,824	2,289	3,164	8,980	21,735	15,770	72,393

Agency Allegations is the total number of allegations referred to the agency responsible to respond. Each allegation type is counted once per report received by the agency responsible.

Total Agency Allegations may include duplicate counts when more than one agency is responsible for the same report. As a result, Step Two: Refer, "Agency Allegations" total, will not match the "Total Allegation" total in Step One: Report.

Vulnerable Adult Maltreatment Dashboard

Step Three: Agency Response

Each adult maltreatment report is reviewed by the agency responsible to make decisions on how to respond to the report and protect the vulnerable adult. The agencies include: County Adult Protective Services (APS), DHS Licensing and MN Dept. of Health.

Agency Response, Calendar Year 2020-2023

Year	Agency	Agency Reports	Accepted for Investigation & Services	% Accepted for Investigation & Services
2023	County	37,255	10,395	28%
	DHS Licensing	8,876	770	9%
	MDH	19,923	907	5%
	Total	66,054	12,072	41%
2022	County	33,528	8,295	25%
	DHS Licensing	8,043	-	-
	MDH	18,810	-	-
	Total	60,381	8,295	25%
2021	County	31,403	6,876	22%
	DHS Licensing	6,977	-	-
	MDH	17,221	-	-
	Total	55,601	6,876	22%
2020	County	28,284	6,028	21%
	DHS Licensing	6,637	-	-
	MDH	16,313	-	-
	Total	51,234	6,028	21%

Agency Reports is the total number of adult maltreatment reports, MAARC received in the calendar year, by the agency responsible to respond.

Total Agency Reports may include duplicate counts when more than one agency is responsible for a single report. As a result, Step Two: Refer, "Agency Reports" total, will not match the "Total Reports" total in Step One: Report.

Accepted for Investigation & Services is the total number of reports the agency responsible received in the calendar year that met the requirements for investigation.

The agency has five (5) business days to decide if the report meets the requirements for investigation. Minnesota law allows agencies to use their own guidelines to decide which reports require investigation.

Vulnerable Adult Maltreatment Dashboard

Step Four: Agency Determinations

The agency makes a determination for every report that meets the requirements for investigation.

Determinations by Allegation and Agency, Calendar Year 2022-2023

Allegation	Determination	2023				2022			
		County APS	DHS Licensing	MDH	State Total	County APS	DHS Licensing	MDH	State Total
Emotional Abuse	True	87	58	22	167	96	-	-	96
	False	451	22	82	555	461	-	-	461
	Inconclusive	387	145	39	571	304	-	-	304
	No Determination	319	-	1	320	250	-	-	250
	Total	1,244	225	144	1,613	1,111	-	-	1,111
Physical Abuse	True	72	20	29	121	70	-	-	70
	False	300	17	102	419	292	-	-	292
	Inconclusive	237	114	32	383	201	-	-	201
	No Determination	168	-	-	168	158	-	-	158
	Total	777	151	163	1,091	721	-	-	721
Sexual Abuse	True	24	26	9	59	22	-	-	22
	False	60	15	15	90	64	-	-	64
	Inconclusive	75	64	15	154	70	-	-	70
	No Determination	51	-	1	52	45	-	-	45
	Total	210	105	40	355	201	-	-	201
Financial Exploitation (fiduciary)	True	140	38	11	189	121	-	-	121
	False	401	-	6	407	388	-	-	388
	Inconclusive	178	2	1	181	171	-	-	171
	No Determination	150	-	1	151	134	-	-	134
	Total	869	40	19	928	814	-	-	814
Financial Exploitation (non-fiduciary)	True	276	34	38	348	225	-	-	225
	False	565	16	20	601	570	-	-	570
	Inconclusive	389	43	13	445	304	-	-	304
	No Determination	708	-	1	709	583	-	-	583
	Total	1,938	93	72	2,103	1,682	-	-	1,682
Caregiver Neglect	True	59	99	181	339	79	-	-	79
	False	656	68	346	1,070	731	-	-	731
	Inconclusive	234	274	101	609	274	-	-	274
	No Determination	213	-	6	219	230	-	-	230
	Total	1,162	441	634	2,237	1,314	-	-	1,314
Self Neglect	True	1,433	-	1	1,434	444	-	-	444
	False	1,382	-	49	1,431	937	-	-	937
	Inconclusive	21	-	5	26	435	-	-	435
	No Determination	1,333	-	13	1,346	1,203	-	-	1,203
	Total	4,169	0	68	4,237	3,019	-	-	3,019
TOTALS	True	2,091	275	291	2,657	1,057	-	-	1,057
	False	3,815	138	620	4,573	3,443	-	-	3,443
	Inconclusive	1,521	642	206	2,369	1,759	-	-	1,759
	No Determination	2,942	0	23	2,965	2,603	-	-	2,603
	Total	10,369	1,055	1,140	12,564	8,862	-	-	8,862

Determinations by Allegation and Agency, Calendar Year 2020-2021

Allegation	Determination	2021				2020			
		County APS	DHS Licensing	MDH	State Total	County APS	DHS Licensing	MDH	State Total
Emotional Abuse	True	86	-	-	86	86	-	-	86
	False	376	-	-	376	440	-	-	440
	Inconclusive	305	-	-	305	307	-	-	307
	No Determination	203	-	-	203	254	-	-	254
	Total	970	-	-	970	1,087	-	-	1,087
Physical Abuse	True	60	-	-	60	84	-	-	84
	False	282	-	-	282	266	-	-	266
	Inconclusive	187	-	-	187	216	-	-	216
	No Determination	148	-	-	148	175	-	-	175
	Total	677	-	-	677	741	-	-	741
Sexual Abuse	True	25	-	-	25	32	-	-	32
	False	54	-	-	54	58	-	-	58
	Inconclusive	66	-	-	66	58	-	-	58
	No Determination	39	-	-	39	50	-	-	50
	Total	184	-	-	184	198	-	-	198
Financial Exploitation (fiduciary)	True	98	-	-	98	141	-	-	141
	False	343	-	-	343	382	-	-	382
	Inconclusive	125	-	-	125	157	-	-	157
	No Determination	113	-	-	113	139	-	-	139
	Total	679	-	-	679	819	-	-	819
Financial Exploitation (non-fiduciary)	True	194	-	-	194	238	-	-	238
	False	446	-	-	446	579	-	-	579
	Inconclusive	333	-	-	333	355	-	-	355
	No Determination	481	-	-	481	461	-	-	461
	Total	1,454	-	-	1,454	1,633	-	-	1,633
Caregiver Neglect	True	68	-	-	68	84	-	-	84
	False	652	-	-	652	729	-	-	729
	Inconclusive	254	-	-	254	311	-	-	311
	No Determination	171	-	-	171	220	-	-	220
	Total	1,145	-	-	1,145	1,344	-	-	1,344
Self Neglect	True	498	-	-	498	503	-	-	503
	False	896	-	-	896	839	-	-	839
	Inconclusive	499	-	-	499	476	-	-	476
	No Determination	514	-	-	514	483	-	-	483
	Total	2,407	-	-	2,407	2,301	-	-	2,301
TOTALS	True	1,029	-	-	1,029	1,168	-	-	1,168
	False	3,049	-	-	3,049	3,293	-	-	3,293
	Inconclusive	1,769	-	-	1,769	1,880	-	-	1,880
	No Determination	1,669	-	-	1,669	1,782	-	-	1,782
	Total	7,516	-	-	7,516	8,123	-	-	8,123

County APS Determinations is the number of determinations the County APS agency made in the calendar year by allegation and determination type. Each allegation type is counted once per determination type. Allegations referred by MAARC, but not determined in the calendar year, are not included in the counts.

DHS Licensing & MDH Determination data is available beginning calendar year 2023.