**Please be prepared for the following items at the site visit.**

Demonstrate how a copy of the clinic needs assessment are available to review on site.

Demonstrate that your clinic has a safe, functional, clean, and welcoming environment for consumers and staff

Demonstrate your knowledge of the screening and assessment process, integrated treatment plans and comprehensive evaluations.

Describe how a telehealth/telemedicine treatment service is completed. [State provides rating of Advanced, Moderate or Little/None]

Demonstrate that the sliding fee discount schedule(s) is/are included on the clinic website, posted in the clinic waiting room, readily accessible to consumers and families, and communicated in languages/formats appropriate for individuals seeking services who have Limited English Proficiency (LEP) or communication disabilities

Demonstrate how the health IT system: (1) captures consumer demographic information, (2) diagnoses, (3) medication lists, (4) provide clinical decision support, (5) electronically transmit prescriptions to pharmacies, (6) report data and quality measures, (7) Population Health Management, (8) Quality improvement activities, (9) reduce health disparities, (10) conduct research and outreach, (11) all DCOs follow same rules, (12) care coordination improvement plan.

Demonstrate consumer access to grievance policy/form