DEPARTMENT OF HUMAN SERVICES

External Program Review Committee (EPRC) minutes

Date of meeting: June 4, 2020
DSD liaison: Stacie Enders, Linda Wolford, and Ariana Dionisopoulos
Type: Whole committee
Location: Remote only due to the COVID-19 health pandemic
Attendees: Tatiana Kerestesh, Kim Frost, Laura Daire, Dan Baker, Lindsay Nash, Jodi Greenstein, Danielle Bishop, Liz
Harri, Mike Boston, Stacy Danov, Melanie Eidsmoe, Mary Piggott
Not present: Stephanie Schaefer

Agenda items

Public comments

There were no public comments during this meeting.

Vote

Those in favor of approving the May 2020 meeting minutes:

- Dan Baker: yes
- Stacy Danov: yes
- Mary Piggott: yes
- Liz Harri: yes
- Lindsay Nash: yes
- Mike Boston: yes
- Jodi Greenstein: yes
- Kim Frost: yes
- Laura Daire: yes
- Melanie Eidsmoe: yes
- Danielle Bishop: abstain
- Tatiana Kerestesh: yes

Discussion

- There were no comments related to Covid-19 and the <u>Positive Supports Rule, Minn. R. 9544</u>.
- The committee made some edits to the quality of life questionnaire draft.

Updates to share

- The Positive Support Transition Plan (PSTP) documents have been approved and sent to the communications team for development. The date of rollout is not yet know. The rollout plan was discussed with the committee to ensure we will reach everyone who needs the new forms and instructions.
- A presentation on expanding intervention support services has been drafted and is currently being reviewed.

- Changes to the <u>DHS Positive Supports webpage</u> and <u>the EPRC webpages</u> have been sent to the DHS communications team for rollout. There is also a fourth webpage being reviewed that shares information about what DHS is doing to address the workforce shortage.
- The employee recruitment and retention toolkit is with the DHS communications team and should be published fairly soon.
- We are expecting to hear about policy changes any day now, related to ensuring essential services can be offered remotely.
- Emergency Use of Manual Restraint (EUMR) subcommittee representatives provided an update on data. In
 addition to the agenda notes, it was mentioned that a significant percentage of 911 calls reported to DHS were
 people calling 911 for themselves, which should not be reported on a Behavior Intervention Report Form (BIRF).
 DHS has not done a large push to correct this because the risk is still sometimes present for those people. The
 committee questioned: if you remove those BIRFs, are 911 calls still increasing? The committee coordinator will
 look into this and will report back to the committee.
- A new customized support for providers is now available through STAR Services. Details can be found in a <u>DHS</u> <u>eList announcement</u>. Committee members are encouraged to share this resource with the providers they work with.

Other

- What is going well? What should we change? What have we learned?
 - \circ It is good that we have been discussing reports of 911 calls since they are increasing.
 - \circ $\,$ We are happy things are moving forward again on some of our projects.
 - Someone a committee member is following has been experiencing challenging behaviors possibly related to a seizure disorder. The committee member will recommend that the team work with a neurologist.